

Executive Corridor  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX  
Switchboard Tel: 01325 38 0100  
Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 01.23.78

FOI Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

16<sup>th</sup> February 2023

Dear

### **Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 27<sup>th</sup> January 2023 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to telephony and storage and I am providing the following information in response to your specific questions:

#### **1. Telephony and UC/ Collaboration**

##### **a. Please confirm the manufacturer of your telephony system(s) that are currently in place**

Avaya and Cisco

##### **b. When is your contract renewal date?**

Avaya – October 2023  
Cisco – March 2024

##### **c. Who maintains your telephony system(s)?**

Avaya – BT  
Cisco – Cisco

**d. Do you use Unified Communications or Collaboration tools , if so which ones?**

Cisco Jabber and MS Teams

**2. Microsoft**

**a. What Microsoft 365 licence do you have across the business e.g. E3, E5**

Combination of the NHS provided license, plus locally purchased Apps for Enterprise and E3

**b. Which partner looks after your Microsoft tenant?**

NHS Digital/NHS England

**c. Where do you host your applications? Do you have on-premise infrastructure or do you host your applications in public or private cloud? Which?**

On site

**3. Storage**

**a. Does your organisation use on-premise or cloud storage or both?**

On-premise for Trust managed services

**b. Please confirm the on-premise hardware manufacturer**

Dell

**c. Please confirm your cloud storage provider**

**d. What is your annual spend on cloud storage?**

**e. How do you back up your data and with who e.g. Backup as a Service**

Not applicable

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddffoi@nhs](mailto:cdda-tr.cddffoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Corporate Records and Freedom of Information Facilitator**