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Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 03.23.48

FOI Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

31<sup>st</sup> March 2023

Dear

### **Freedom of Information Act 2000 – Request for Information**

Thank you for submitting a request for information which we received on 22<sup>nd</sup> March 2023 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to tech contract expiry and I am providing the following information in response to your specific questions:

**We are researching and compiling information about NHS trusts' use of technology as part of our ongoing coverage of the NHS tech landscape. According to our records, your trust's contract with *the below supplier* is expiring (or has expired already).**

<b>Technologies</b>	<b>Name of the supplier</b>	<b>Name of the software/system</b>	<b>Final date</b>
Electronic document management system	Civica	Cito	Feb-2023

**Please could you confirm whether you have agreed a contract with a new supplier (if so what is the contract length and name of the supplier and system in question), or if you have extended your contract with your existing supplier? If neither, please provide details of what's happening at the minute (e.g. the trust is procuring a new system, the trust is developing an in-house solution etc).**

A new contract has been issued to Civica from 21/03/2023 to 20/03/2028.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Corporate Records and Freedom of Information Facilitator**