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Darlington Memorial Hospital
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Request for Information Reference: 04.23.42

FOI Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

16th May 2023

Dear

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 20th April 2023 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to Frequent Attenders at ED Services and I am providing the following information in response to your specific questions:

1. What date (month and year) did the frequent attender's service start at Darlington Memorial Hospital?

2018 through CQUINN but a previous meeting was in place which predominantly looked at mental health issues.

2. If there used to be one and it does not exist anymore, what date did it start and what date did it cease?

The Trust still has frequent attender meetings but there was a temporary pause during COVID.

3. Is the service run by the liaison team (or was if the service is now closed) or ED team? What professionals make (or made) part of the service team?

North East Ambulance Service (NEAS)
Child and Adolescent Mental Health Services (CAHMS)
Tees, Esk and Wear Valley NHS Foundation Trust (TEWV)

Emergency Department Consultant
Children's Safeguarding Team

4. What interventions are offered?

To provide care plans and sign post to the correct service for their needs.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddffoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator