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Request for Information Reference: 05.23.61

FOI Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

5th June 2023

Dear

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 30th May 2023 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to IT Hardware and I am providing the following information in response to your specific questions:

I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.

1. Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals?

Yes

If so,

- **Who is the current provider?**

Dell Direct

- **Is it contracted?**

Yes

- **If so, when does their contract end?**

20/01/2025

- **Which OEM do you use?**

Dell

- **How many laptops and desktops are there in your estate?**

Approximately 6500

- **How many users do you have?**

Approximately 8,500

- **Who is the named person and their role in your organisation in charge of procurement for IT?**

Michelle Royce, Procurement Manager

- **What is your buying/refresh cycle?**

Device refresh policy is set by the asset life of each asset as it is purchased. Laptops are currently on a 5 year asset life & replacement cycle; desktop PCs are on a 6 year asset life and refresh cycle.

- **What is your annual spend on IT hardware such as laptops/desktops?**

Approximately £850,000

- **How would you rate their service delivery on a scale of 1-10?**

The information requested in this question does not relate to data that the Trust possesses but rather an opinion. As such this is not deemed by the Trust to fall within the remit of an FOI request.

2. Do you have an internal IT Department?

Yes

- **How many members does this department have?**

44

3. Do you outsource any IT managed services?

No

If so, who to?

- **How long is this contract?**
- **How would you rate their service delivery on a scale of 1-10?**
- **Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?**

Not applicable

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator