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Darlington Memorial Hospital
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Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 09.23.62

FOI Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

28th September 2023

Dear

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 26th September 2023 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to Patient Transport Services and I am providing the following information in response to your specific questions:

I would like to request information regarding your NEPTS and Patient Transport Services, as follows:

1. Please confirm if your core NEPTS provision is Commissioned directly through your ICB or more locally by the Trust?

Yes

2. Please advise who provides your NEPTS and Patient Transport Services at each of your hospital sites (Name of Provider)?

3. How many journeys are covered by each contract?

4. What is the annual value of each contract?

5. What is the duration of each contract?

6. What are the start and end dates of the contracts (plus any potential extension periods)?

The Trust does not provide this service. NHS North East and North Cumbria Integrated Care Board (ICB) should be the first point of contact for this

information. If you wish to contact the ICB, we would advise, in accordance with Section 16 of the Act (duty to provide advice and assistance), that you contact the organisation via the following address:

Information Governance Team
North of England Commissioning Support
John Snow House
Durham University Science Park
Durham
DH1 3YG

Email: necsu.ICBfoi@nhs.net

- 7. Do you currently commission any additional transport services over and above your core NEPTS? Such as ECJs, taxi based patient transport or specialist at any of your hospital sites? If so, who provides these?**

Cipher Medical Consultancy and Stanley Taxis

- 8. Do you currently use any third sector provision for Patient Transport services? If so, who is the provider and what services do they provide you with?**

No

- 9. Who is the person responsible for managing patient transport at your hospital sites?**

- **Name**
- **Title**
- **Email address**
- **Contact number**

Adrian Curry, Business and Continuity Manager – Switchboard 01325 380100

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator