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Foundation Trust Office: 01325 74 3625
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Request for Information Reference: 11.23.61

FOI Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

29th November 2023

Dear

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 21st November 2023 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to Complaints regarding Trans women on same wards and I am providing the following information in response to your specific questions:

I am writing to you under the Freedom of Information Act 2000 to request the following information regarding complaints received by COUNTY DURHAM AND DARLINGTON NHS FOUNDATION TRUST between 1st September 2022 and 31st August 2023 (inclusive). Specifically, I would like to know:

How many women inpatients complained that a trans woman inpatient was being cared for in the same ward as the complainant?

For the avoidance of doubt, it may be helpful for me to note that my question is in reference to written complaints (which may have been originally made orally and subsequently recorded in writing) received by the Trust.

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In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator