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Request for Information Reference: 11.23.16

FOI Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

5<sup>th</sup> December 2023

Dear

### Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 7<sup>th</sup> November 2023 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to Pharmacy data and I am providing the following information in response to your specific questions:

1. How many patient safety incidents, related to medication errors, were reported through your [local risk management system](#) in the past five financial years as follows:

- a) 2022/23
- b) 2021/22
- c) 2020/21
- d) 2019/20
- e) 2018/19

Financial Year	Total Number of Patient Safety Incidents - Cause Group Medication Incidents
2018/19	1003
2019/20	1009
2020/21	921
2021/22	990
2022/23	1273
Total	5196

2. What percentage of inpatients at your trust received a reconciled list of medications within 24 hours of admission, [in line with NICE guidance](#), in each of the following years:

- a) 2022/23 - 65%
- b) 2021/22 - 63%
- c) 2020/21 - 68%
- d) 2019/20 - 56%
- e) 2018/19 - 56%

3. Please can you provide the number of full-time equivalent pharmacists and pharmacy technicians per 100 beds in your trust, and the vacancy rate for each, in the past five financial years as follows:

- a) 2022/23
- b) 2021/22
- c) 2020/21
- d) 2019/20
- e) 2018/19

Financial Year	FTE Pharmacists / 100 beds	Vacancy Rate – Pharmacists	FTE Technicians / 100 beds	Vacancy Rate – Technicians
2018/19	5.6	4.2	3.2	12.6
2019/20	5.7	3.3	3.3	14.9
2020/21	6.3	3.2	4.0	11.2
2021/22	6.8	4.1	4.3	8.6
2022/23	6.6	5.2	4.1	13.1

4. What percentage of inpatient beds at your trust were visited daily by pharmacists and pharmacy technicians in the past five financial years as follows:

- a) 2022/23 - 84%
- b) 2021/22 - 86%
- c) 2020/21 - 82%
- d) 2019/20 - 82%
- e) 2018/19 - 82%

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with

the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via [cdda-tr.cddftfoi@nhs](mailto:cdda-tr.cddftfoi@nhs).

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; [www.ico.gov.uk](http://www.ico.gov.uk).

Yours sincerely

**Corporate Records and Freedom of Information Facilitator**