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Request for Information Reference: 01.24.05

FOI Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

23rd January 2024

Dear

Freedom of Information Act 2000 – Request for Information

Thank you for submitting a request for information which we received on 3rd January 2024 in relation to County Durham and Darlington NHS Foundation Trust (the Trust). Your request has been processed under the provisions of the Freedom of Information Act 2000 and I am now able to provide you with a response.

Your request was in relation to ICT Testing Practices and I am providing the following information in response to your specific questions:

I am writing to you under the provisions of the Freedom of Information Act 2000 to request specific information related to your organisation's ICT testing practices. My questions are as follows:

1. Do you have a dedicated ICT test team?

No

2. Do you outsource project testing?

No

3. Do you outsource BAU testing?

No

4. **Do you test core functions (not just key applications) before releasing your regular Operating System patches and updates to the ICT estate?**

Yes

5. **Do you test your new End User Devices and peripherals before deploying to the ICT estate?**

Yes

6. **Would you consider using an independent Testing as a Service(TaaS) option? If not, please explain why.**

Not currently planned, projects to implement new products / systems build in their own testing resources; Planned changes are tested as needed during the evaluation stages; and software updates are released in a controlled manner to ensure minimum disruption to end users whilst also minimising the testing overhead.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log on the Trust's website. However please be assured that we anonymise all responses prior to adding them to the disclosure log.

I hope that this response has provided you with the information you had requested. If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me by telephone or in writing. If however, you are dissatisfied with the way in which your request has been handled and would like an internal review, you will need to contact me in writing at the above address or via cdda-tr.cddftfoi@nhs.

If you remain dissatisfied with our response following an internal review you have the right to appeal to The Information Commissioner at Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF. More information is available on their website; www.ico.gov.uk.

Yours sincerely

Corporate Records and Freedom of Information Facilitator