

Can you please provide an update on the following 4 questions regarding your Trust's Infrastructure?

1. For each element of IT infrastructure below, please provide the requested details:	Main provider	Annual spend 2022-2023	Contract end date	Additional notes
Desktop management	Microsoft	N/A	N/A	included in Enterprise agreement
Networking	Cisco	£467,000	2026	
Data Centre	Durham County Council	Section 43	Contract rolling	
Server management	Dell/VmWare/ Microsoft	£1,970,000	Jan-28	This figure represents a 5 year investment in the Data Centre Compute, Storage technology and management
IT Security	See Section 38	N/A	N/A	
Email and collaboration	Microsoft	N/A	N/A	Provided under NHS Mail central agreement
Processing and computer capacity	Dell/VmWare/ Microsoft	£1,970,000	Jan-28	This figure represents a 5 year investment in the Data Centre Compute, Storage technology and management

2. For each of the elements below, please provide details about your cloud provider:	Main provider	Contract end date	Additional notes
Data storage	N/A		
Networking	N/A		
Back-up and archive	N/A		
Application databases	N/A		
Big Data analytics databases	N/A		
Email and collaboration	Microsoft	N/A	Provided under NHS Mail central agreement
Processing and computer capacity	N/A		

3: For each element detailed below, how does your organisation manage its data storage?	On premises	Off premises	Main supplier	Annual spend 2022-2023	Contract end date	Additional notes
In-house data centre DEFINITION: Physical or virtual servers that are connected internally and externally through networking and communication equipment to store, transfer and access digital information	Yes	No	Dell	As Above	As Above	
Shared service DEFINITION: The consolidation of business operations that are used by multiple parts of the same organization.						
Data Storage Management DEFINITION: The management of various data storage methods used in the Trust	Yes	No	Dell	As Above	As Above	
Other (please specify)						

4: For each of the network supply systems listed below, please provide the requested details:	Main provider	Annual spend 2022-2023	Contract end date	Additional notes
Data network (broadband) DEFINITION: Broadband is the actual internet connection afforded by your internet service provider (ISP), which you can access directly via a LAN or ethernet connection between your modem and device	Nasstar	£20,000	November 2026	
WiFi (hardware) DEFINITION: Wifi is a wireless connection between multiple devices and your router, and just one of the ways you can access the internet	Cisco	£467,000	2026	
CoIN (if applicable) - Community of Interest Network	N/A	N/A	N/A	
WAN (Wide Area Network) DEFINITION: WANs connect users and applications in geographically dispersed locations	Durham County Council	See Section 43	Rolling Contract	
	N/A	N/A	N/A	

Other (please specify)				
------------------------	--	--	--	--

The Trust are unable to provide the information as requested on the grounds that this information is commercially sensitive and has, therefore, been withheld pursuant to Section 43 of the Act.

Section 43 (2) exempts from disclosure the following:

(2) Information, the disclosure of which would, or would be likely to, prejudice the commercial interests of any person including those of the public authority holding the information.

Our supplier has made clear representation that pricing for the service is commercially sensitive information, the disclosure of which would be likely to prejudice their commercial interests, as it would provide alternative bidders with an understanding of their costs (which would not be reciprocated) with respect to similar contracts in the NHS, thereby undermining their ability to tender, on fair and equal terms, for such contracts. The Trust considers that there is potential for such harm to arise with reasonable proximity and, therefore, that the exemption under Section 43(2) of the Act is engaged.

The Trust acknowledges the public interest in publication of the information; specifically the interest in transparency with respect to expenditure on services, as a means of assisting the taxpayer in evaluating their value for money. However, there is a competing public interest in preserving fair market competition and the ability of public authorities to obtain value for money when sourcing services. In previous rulings the Information Commissioner has made clear that the Freedom of Information Act is not intended to distort fair market competition. In this case, the Trust therefore considers that the public interest in preserving fair competition outweighs the general public interest in transparency and is therefore applying the exemption under Section 43(2).

Section 38

Please note as indicated on the spreadsheet, the Trust cannot provide information about the supplier and software used for cyber security services. The Trust does have a record of the information requested, however the Trust has considered this Freedom of Information request and whether the release of information of this nature could then be used to compromise the Trust Information Systems. The Trust has concluded that, if such information was to be released, then this could potentially expose the Trust to risk of compromise. In turn, this could compromise the safety and security of patients and staff. In accordance with Section 38 of the Freedom of Information Act, where it is considered that release of such information would expose the Trust to such risks then only information deemed to not pose a threat to the security of the Trust Information Systems will be released.

1. For each element of IT infrastructure below, please provide the requested details:

- Desktop management
- Networking
- Data Centre
- Server management
- IT Security
- Email and collaboration
- Processing and computer capacity
- Cloud provider

2. For each of the elements below, please provide details about your cloud provider:

- Data storage
- Networking
- Back-up and archive
- Application databases
- Big Data analytics databases
- Email and collaboration
- Processing and computer capacity

3: For each element detailed below, how does your organisation manage its data storage? (On Premises; Off Premises; Main supplier; Annual spend FY 2022/2023 [£]; Contract end date)

In-house data centre

DEFINITION: Physical or virtual servers that are connected internally and externally through networking and communication equipment to store, transfer and access digital information

Shared service

DEFINITION: The consolidation of business operations that are used by multiple parts of the same

Data Storage Management

DEFINITION: The management of various data storage methods used in the Trust

Other (please specify)

4: For each of the network supply systems listed below, please provide the requested details:

Data network (broadband)

DEFINITION: Broadband is the actual internet connection afforded by your internet service provider (ISP), which you can access directly via a LAN or ethernet connection between your modem and device

WiFi (hardware)

DEFINITION: Wifi is a wireless connection between multiple devices and your router, and just one of the ways you can access the internet

CoIN (if applicable) - Community of Interest Network

WAN (Wide Area Network)

DEFINITION: WANs connect users and applications in geographically dispersed locations

Other (please specify)

Main provider	Annual spend 2022-2023	Contract end date	Additional notes
Microsoft Active Directory	35,000	23/07/26	
CAE Technology Services	271,994	16/07/27	5 year Support Contract in place
EMC Technologies	1,678,325	01/05/24	
In-house	n/a	n/a	
In-house	n/a	n/a	
NHSmail	4,444,543		
n/a			

Main provider	Contract end date	Additional notes
Microsoft	14/06/2029	
Extreme Networks	Rolling contract	
Rubrik	16/04/2024	
n/a	29/04/2025	
n/a	n/a	
n/a	n/a	

On premises	Off premises	Main supplier	Annual spend 2022-2023
Yes	No	HP	100,000
No	Yes	HP	10000
No	Yes	HP	100,000
Main provider	Annual spend 2022-2023	Contract end date	Additional notes
Virgin	About £2M	August 2024	We have a network budget of £2M but do not split according to elements listed
BT	About £2M	August 2024	
BT	About £2M	August 2024	
Virgin	About £2M	August 2024	

Contract end date	Additional notes
Annual	
Annual	
Annual	

