Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 6 February 2014 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding Trust charges. Specifically you asked:

1. **How much revenue did the Trust receive from car parking fees in the last financial year?**

2. **What are the Trust’s parking rates per day? Is there any way for a patient to get a reduction to this rate?**

3. **How much does the Trust charge for bedside entertainment i.e. TVs? What is the average a patient spends on this per day?**

4. **How much revenue did the Trust receive from bedside entertainment in the last financial year?**

5. **How much revenue did the Trust make from patient’s bedside phone calls in the last financial year? What is the average a patient spends on this per day?**
6. *Has there been an increase in the Trust’s parking and bedside entertainment charges over the past four years? If so what has the increase been?*

**County Durham and Darlington NHS Foundation Trust:**

Please see the attached documents.

In line with the Information Commissioner’s directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington, DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner’s Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire, SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell  
Freedom of Information Officer