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Darlington  
DL3 6HX  
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Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 01.16.57

Direct line: 01325 743700  
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Email only

17 February 2016

### **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 29 January 2016 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the financial losses and special payments. Specifically you asked for:

***In your financial accounts for the financial year 2014/15 did you have a section for “losses and special payments?”***

***1. If so how much money was accounted for in the 2014/2015 financial year as being “losses and special payments”? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the last financial year, irrespective of when the loss took place.)***

Answer: Total Losses and Special Payments for 2014/15 is £98,682.09

***Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss.***

Answer: The three largest losses are:

- £13,330.16 Apr 2011 to Mar 2012 Rental of Women’s Centre – Disputed charge from start
- £8,800.55 Mumbi Overseas Visitor Jun 2012 – Referred to Home Office & DOH

- £6,500.00 3/1/2011 – 31/3/2011 – Medical Cover provided by GP's at Richardson Hospital – dispute over who responsible for payment

**2. What was the total paid on claims for property lost by patients and how much related to (i) Dentures, (ii) Spectacles, (iii) jewellery and (iv)Hearing Aids?**

Answer: Total cost of Patient claims £9142.65

- Dental - £2358
- Glasses - £2779.10
- Jewellery £255
- Hearing Aids – Nil

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
Freedom of Information Officer