

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 01.18.22

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

29 January 2018

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 15 January 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding diverted ambulances. Specifically you asked:

- 1. How many ambulances have been diverted from their original A & E destination to another between 1 December to 31 December in each of the following years: 2014, 2015, 2016, and 2017?***
- 2. If possible, of those A & E diverts, please could you provide the reason given for this diversion?***
- 3. If possible, of those A & E diverts, please could you provide the hospital and Trust the ambulance was diverted from and to?***

County Durham and Darlington NHS Foundation Trust replies:

The Trust does not record the information requested as we do not provide the services. For regional figures on this information please contact the North East Ambulance Service (NEAS). If you wish to contact NEAS in accordance with Section 16 of the Act (duty to provide advice and assistance) you can contact them via the following address:

North East Ambulance Service NHS Foundation Trust
Bernicia House
Goldcrest Way
Newburn Riverside
Newcastle upon Tyne
NE15 8NY

Telephone - 0191 430 2000

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington, DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer