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Email only

13 February 2018

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 16 January 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the dental practices and dental care services. Specifically you asked:

1. Please confirm the Heads of Departments for each of the following categories?

- **Dental Consumables (“E Class Code: IKB”);**
- **Dental Laboratory Consumables (“E Class Code: IRB”);**
- **Dental Implants (“E Class Code IKA”);**
- **Orthodontic Materials/Consumables (“E Class Code: GGB”);**
- **Dental Equipment (“E Class Code: IBB”); and**
- **Dental Laboratory Equipment (“E Class Code: ITL”).**

Answer: Please see sheet attached.

2. Please confirm if the same person you have identified above is also responsible for the procurement of goods and services in each of the following categories?

- **Dental Consumables;**
- **Dental Laboratory Consumables;**
- **Dental Implants;**
- **Orthodontic Materials/Consumables**
- **Dental Equipment; and**
- **Dental Laboratory Equipment.**

Answer: Please see sheet attached.

3. Please indicate how decisions are made to procure goods and services in the following categories? Are they evaluated prior to being accepted? Would this be part of a clinical evaluation or clinical trial? Please provide the detail?

- **Dental Consumables;**
- **Dental Laboratory Consumables;**
- **Dental Implants;**
- **Orthodontic Materials/Consumables**
- **Dental Equipment; and**
- **Dental Laboratory Equipment.**

Answer: Please see sheet attached.

4. Please could you advise who is responsible for the cost of your Dental Practices/Dental Care Services Provider(s) in your setting? Is it the CCG or is it the NHS Acute Trust/NHS Foundation Trust/NHS Health and Care Service?

Answer: Please see sheet attached.

5. Please identify who the main decision maker/influencer is, in either of the settings stated above, for each of the following categories?

- **Dental Consumables;**
- **Dental Laboratory Consumables;**
- **Dental Implants;**
- **Orthodontic Materials/Consumables**
- **Dental Equipment; and**
- **Dental Laboratory Equipment.**

Answer: Please see sheet attached

6. Please provide any reports you hold which include or illustrate your patient demographic and the most common treatments provided by your Dental Practices/Dental Care Services Provider(s), for your patient demographic?

Answer: We operate 8 Dental clinics within this Trust covering the County Durham and Darlington area. The most common treatments we provide are RA Sedation, Extractions, Stainless steel crowns, Restoration, GA service for Adults and Children and Scale and polish.

7. Please list and confirm, as far as possible, what your average monthly usage is, for each product used, in each of the following categories?

- **Dental Consumables;**
- **Dental Laboratory Consumables;**

- **Dental Implants;**
- **Orthodontic Materials/Consumables**
- **Dental Equipment; and**
- **Dental Laboratory Equipment.**

Answer: Information relating to average monthly usage of equipment and consumables under each category is not centrally recorded. To determine the numbers of items kept at 8 different locations and their usage on a monthly basis would take a number of days to identify. We are therefore refusing this section of your request for information pursuant to section 12 of the Act on the grounds that we estimate that the cost of complying with the request would exceed the appropriate limit. The appropriate limit at the present time is £450.00 which equates to eighteen and quarter hours of work by a member of staff at the rate of £25 per hour.

8. Please confirm, what your total spend has been, during the last financial year (1st April 2016 to 31st March 2017), in each of the following categories?

- **Dental Consumables;**

Answer: £8,292 (includes drugs, dressings & sterile products)

- **Dental Laboratory Consumables;**

Answer: £750

- **Dental Implants;**

Answer: £0

- **Orthodontic Materials/Consumables**

Answer: £0

- **Dental Equipment; and**

Answer: £74,080 (includes medical & surgical equipment, patient appliances)

- **Dental Laboratory Equipment.**

Answer: £27

9. Please provide a list of the suppliers that you currently purchase goods and services from in each of the following categories?

- **Dental Consumables;**
- **Dental Laboratory Consumables;**

- **Dental Implants;**
- **Orthodontic Materials/Consumables**
- **Dental Equipment; and**
- **Dental Laboratory Equipment.**

Answer: See sheet attached

10. Are you intending to collaborate with another healthcare entity to procure your goods and services in the following categories for your Dental Practices/Dental Care Services Provider(s)?

- **Dental Consumables;**
- **Dental Laboratory Consumables;**
- **Dental Implants;**
- **Orthodontic Materials/Consumables**
- **Dental Equipment; and**
- **Dental Laboratory Equipment.**

Answer: See sheet attached

11. Can you please provide information on your current supply route for the following categories (e.g. NHS Supply Chain also known as DHL, Direct from a Third-Party Distributor; or Direct from a Manufacturer)?

- **Dental Consumables;**
- **Dental Laboratory Consumables;**
- **Dental Implants;**
- **Orthodontic Materials/Consumables**
- **Dental Equipment; and**
- **Dental Laboratory Equipment.**

Answer: See sheet attached

12. Do you currently have a contract in place for any of the following categories? If so when does each expire?

- **Dental Consumables;**
- **Dental Laboratory Consumables;**
- **Dental Implants;**
- **Orthodontic Materials/Consumables**
- **Dental Equipment; and**
- **Dental Laboratory Equipment.**

Answer: See sheet attached

13. Can you provide information on how many delivery points you have for each of the following categories?

- **Dental Consumables;**
- **Dental Laboratory Consumables;**
- **Dental Implants;**
- **Orthodontic Materials/Consumables**
- **Dental Equipment; and**
- **Dental Laboratory Equipment.**

Answer: See sheet attached

14. Can you provide information on how many locations you have that are holding stock in each of the following categories?

- **Dental Consumables;**
- **Dental Laboratory Consumables;**
- **Dental Implants;**
- **Orthodontic Materials/Consumables**
- **Dental Equipment; and**
- **Dental Laboratory Equipment.**

Answer: See sheet attached

15. Can you provide information on what software platform you use for ordering goods and services in the following categories?

- **Dental Consumables;**
- **Dental Laboratory Consumables;**
- **Dental Implants;**
- **Orthodontic Materials/Consumables**
- **Dental Equipment; and**
- **Dental Laboratory Equipment.**

Answer: See sheet attached

16. Please classify against the three bullet points below, which of those Dental Practices/Dental Care Service Provider(s), you are directly responsible for (within your setting/locality); what proportion provides:

Answer: A service to NHS patients only

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer