

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
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Request for Information Reference: 02.18.44

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

12 March 2018

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 22 February 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding IT systems. Specifically you asked:

Cloud

1. Does your Trust have a Cloud strategy, if yes please could you provide?

Answer: No.

2. As a public sector organization are you following a Cloud first strategy?

Answer: No.

3. Does your organization use the following Cloud Services:

- **Data Storage:** No
- **Data back-up:** No
- **Business continuity and Disaster Recovery (BCDR):** No
- **Test and Development:** No
- **Application provision:** Yes
- **Platform as a Service (PaaS) such as managed SQL:** No
- **Business Intelligence – Understanding and using your data to enhance your business:** No
- **Automation:** No
- **Exchange online:** (NHS Mail)
- **Hybrid Exchange for government PSN requirements (GSX Emails):**No
- **Archiving:** No
- **Email Encryption:** (NHS Mail)
- **SharePoint Online:** No

- **Intranet/Document Management Systems:** No
- **Skype for Business:** No
- **Integration with existing telephone:** No
- **Instant Messaging & Presence:** No
- **OneDrive:**No
- **1TB file Storage and sharing:** No

Software Asset Management (SAM)

4. Do you have any Software Asset Management (SAM) tool or service in place to assess your current software assets?

Answer: No.

5. Do you directly manage your software licensing or do you look to a third party for support?

Answer: Yes.

6. When is your SAM tool / service up for review?

Answer: N/A.

7. What do you do with the output information from your tool / Service?

Answer: N/A.

8. What would you be looking to improve around your software licensing process?

Answer: N/A.

EUC and Infrastructure

9. What desktop OS are you currently running?

Answer: MS Windows.

10. Do you have a Digital transformation Strategy? if yes please could you provide?

Answer: Yes (HI Strategy), which can be found on the Trust's website. Under the terms of the Act, a request for information can be refused where one or more exemptions listed in the Act apply. In this case the Trust is claiming an exemption under Section 21 of the Act, namely the information is otherwise accessible from our website links as listed below:

<https://www.cddft.nhs.uk>

11. How do you currently deliver Clinical apps to clinicians (e.g Workspace One, EUC AirWatch etc.)?

Answer: Local installation.

12. What current Microsoft agreement do you have?

Answer: None.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.
Yours sincerely

Joanna Tyrrell
Freedom of Information Officer