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Request for Information Reference: 04.18.35

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Email only

23 May 2018

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 23 April 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the Procurement of software solutions. Specifically you asked:

Procurement of software solutions in the NHS

1 a) What Patient Information System (PAS) do you use (provider and product)?

Answer: Acute PAS – EMIS CaMIS, Community PAS TPP SystemOne.

b) When does your PAS contract expire?

Answer: March 2020.

c) What is the annual cost for using your chosen PAS?

Answer: N/A. As this service is out to tender the Trust would not wish to disclose the annual spend at this time as this may restrict competition and potentially impact on the outcome. We are unable to provide the information as requested on the grounds that this information is commercially sensitive and has, therefore, been withheld pursuant to Section 43 of the Act.

Section 43 (2) exempts from disclosure the following:

(2) Information, the disclosure of which would, or would be likely to, prejudice the commercial interests of any person including those of the public authority holding the information.

The disclosure of this information would prejudice both the commercial interests of the supplier and the Trust. The disclosure of this information would provide any future suppliers with an unfair advantage with regards to the tender process.

Please note, although the contract expiry date may not be imminent in order to work through the necessary stages/ processes involved the tender work begins earlier than one might expect.

2 a) What Electronic Patient Record system (EPR) do you use (provider and product)?

Answer: TPP SystemOne (Community module) and DXC i.Clinical Manager (Acute).

b) When does your EPR contract expire?

Answer: - July 2021 and July 2019.

c) What is the annual cost for using your chosen EPR?

Answer: N/A. As this service is out to tender the Trust would not wish to disclose the annual spend at this time as this may restrict competition and potentially impact on the outcome. We are unable to provide the information as requested on the grounds that this information is commercially sensitive and has, therefore, been withheld pursuant to Section 43 of the Act.

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3 a) What bed management system do you use (provider and product)?

Answer: Nervecentre.

b) When does the contract with your present supplier expire?

Answer: July 2019.

c) What is the annual cost for using your chosen bed management system?

Answer: N/A. As this service is out to tender the Trust would not wish to disclose the annual spend at this time as this may restrict competition and potentially impact on the outcome. We are unable to provide the information as requested on the grounds that this information is commercially sensitive and has, therefore, been withheld pursuant to Section 43 of the Act.

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4 a) What system to monitor patient flow through the emergency department do you use (provider and product)?

Answer: EMIS Symphony.

b) When does the contract with your present supplier expire?

Answer: March 2020.

c) What is the annual cost for using your chosen system?

Answer: N/A. As this service is out to tender the Trust would not wish to disclose the annual spend at this time as this may restrict competition and potentially impact on the outcome. We are unable to provide the information as requested on the grounds that this information is commercially sensitive and has, therefore, been withheld pursuant to Section 43 of the Act.

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5 a) What theatre management system do you use (provider and product)?

Answer: EMIS CaMIS.

b) When does the contract with your present supplier expire?

Answer: March 2020.

c) What is the annual cost for using your chosen system?

Answer: N/A. As this service is out to tender the Trust would not wish to disclose the annual spend at this time as this may restrict competition and potentially impact on the outcome. We are unable to provide the information as requested on the grounds that this information is commercially sensitive and has, therefore, been withheld pursuant to Section 43 of the Act.

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6 a) What maternity services IT system do you use (provider and product)?

Answer: DXC Maternity.

b) When does the contract with your present supplier expire?

Answer: July 2020.

c) What is the annual cost for using your chosen system?

Answer: N/A. As this service is out to tender the Trust would not wish to disclose the annual spend at this time as this may restrict competition and potentially impact on the outcome. We are unable to provide the information as requested on the grounds that this information is commercially sensitive and has, therefore, been withheld pursuant to Section 43 of the Act.

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7 a) What electronic observations system do you use (provider and product)?

Answer: Nervecentre.

b) When does the contract with your present supplier expire?

Answer: July 2019.

c) What is the annual cost for using your chosen system?

Answer: N/A. As this service is out to tender the Trust would not wish to disclose the annual spend at this time as this may restrict competition and potentially impact on the outcome. We are unable to provide the information as requested on the grounds that this information is commercially sensitive and has, therefore, been withheld pursuant to Section 43 of the Act.

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8) Are you planning to go out to procurement for any of these systems (as opposed to renewing) in the next 5 years? If so, which ones?

Answer: Currently in a procurement process for EPR and replacements at appropriate times for all of the above product sets.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington, DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer