

Executive Corridor  
Darlington Memorial Hospital  
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Darlington  
DL3 6HX  
Switchboard Tel: 01325 38 0100  
Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 05.18.25

Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

5 June 2018

### **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 14 May 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding electronic patient information. Specifically you asked for:

***I am currently researching NHS Trust progress regarding the Five year Forward initiative for Trusts to go paperless and access patient information electronically at the point of care.***

***I would be most grateful if you could provide the information requested below as it relates to your Trust***

***Question One - Does the Trust have an Electronic Patient Record (EPR)?***

Answer: Yes

***If Yes:***

***Who is the principle software provider?***

Answer: DXC i.Clinical Manager (Acute). EMIS Symphony (ED), TPP SystemOne (Community)

***Are clinicians able to access patient records at the point of care (eg: at the bedside by cart, mounted PC etc.) across all applicable locations?***

Answer: Yes

***Question Two - Has the Trust fully implemented Electronic Prescribing Medicines Administration (ePMR)?***

Answer: Yes in all acute sites, excluding Paediatrics and small number of community locations.

***Question Three - Has the Trust implemented PSAG (Patient Status at a glance/ Electronic white boarding for bed management)?***

Answer: Yes - fully

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**