

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 05.18.04

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

30 May 2018

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 2 May 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding overseas visitors. Specifically you asked for:

1. The number of overseas visitors, migrants and former UK residents who have been charged upfront for healthcare treatment by the Trust since October 2017 (excluding private patients using paid-for services offered by the Trust)?

Answer: 60.

2. The total costs charged for the treatments referred to in question 1?

Answer: £113,774.25.

3. The number of overseas visitors, migrants and former UK residents who have been refused healthcare treatment by the Trust since October 2017 because they did not pay upfront charges that were imposed (excluding private patients using paid-for services offered by the Trust)?

Answer: 14.

4. Any data the Trust holds on the reasons for the refusal/inability of the patients referred in response to question 3 to pay the imposed upfront charges?

Answer: No data held.

5. Any data the Trust holds on the conditions the patients referred to in response to question 3 wished to be treated for, or alternatively the treatments that were subject to the imposed charges (these may be grouped into overarching categories for data protection reasons)?

Answer: 5 Dermatology Appointments, 1 Plastics Appointment, 1 Ophthalmology Appointment, 1 Cardiology Appointment, 2 Fertility Appointments, 2 ENT Appointments, 1 Rheumatology Appointment, 1 Thoracic Appointment

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer