

Executive Corridor  
 Darlington Memorial Hospital  
 Hollyhurst Road  
 Darlington  
 DL3 6HX  
 Switchboard Tel: 01325 38 0100  
 Foundation Trust Office: 01325 74 3625  
 Corporate Records Office: 01325 74 3700

Request for Information Reference: 06.18.14

Direct line: 01325 743700  
 Email: cdda-tr.cddftfoi@nhs.net

Email only

5 July 2018

**Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 8 June 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the business intelligence solution. Specifically you asked:

***I would like to make an FOI request for the following information about the Business Intelligence solution used in your Trust and an approximate spend on this.***

***Please fill out the tables below:***

**Part 1: Overview**

<b><i>Which Bi tool does your Trust predominantly use?</i></b>	<b><i>Please mark an 'X'</i></b>
Actuate	
Alteryx	
Arcplan	
Birst	
Bitam	
Board International	
GoodData	
IBM	
Infor	
Information Builders	
Jaspersoft	
Logi Analytics	

Microsoft	X
MicroStrategy	
Oracle	
Panorama Software	
Pentaho	
Prognoz	
Pyramid Analytics	
Qlik	
Salient Management Company	
SAP	
SAS	
Tableau	
Target	
Tibco Software	
Yellowfin	
Other	X (Connexica)
What's the secondary predominantly used?	
What's the tertiary predominantly used?	

**Please mark an 'X'**

<b>How much did your Trust spend on a BI tool in last three financial years? (£)</b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>
£25,000-£50,000 - Procurement	x	x	x
£50,000-£75,000			
£75,000-£100,000			
£100,000-£125,000			
£125,000-£150,000			
£150,000-£175,000			
£175,000-£200,000			
£200,000+			

**Part 2: Benchmarking Tool**

<b>What tool does your Trust use for benchmarking?</b>	<b>Please mark an 'X'</b>
Actuate	
Alteryx	
Arcplan	
Birst	
Bitam	
Board International	

GoodData	
IBM	
Infor	
Information Builders	
Jaspersoft	
Logi Analytics	
Microsoft	
MicroStrategy	
Oracle	
Panorama Software	
Pentaho	
Prognoz	
Pyramid Analytics	
Qlik	
Salient Management Company	
SAP	
SAS	
Tableau	
Targit	
Tibco Software	
Yellowfin	
Other	X (HED)

<b><i>How much did your Trust spend on a benchmarking tool in last three financial years?</i></b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>
£25,000-£50,000 - Procurement	x	x	x
£50,000-£75,000			
£75,000-£100,000			
£100,000-£125,000			
£125,000-£150,000			
£150,000-£175,000			
£175,000-£200,000			
£200,000+			

Workforce / HR: No standard benchmarking tool is used from the list below, we do use information provided by NHS Digital

### Part 3: BI Workforce

<b><i>How many employees were there in your BI team</i></b>	<b>2015/16</b>	<b>2016/17</b>	<b>2017/18</b>
	10	9	9

<i>Please breakdown the BI staff by their job (such as analyst, architect, developer etc.)</i>	<i>Number of Employees</i>
Information Manager	1
Analyst	3
Development Manager	1
Developer	2
Officer	2

**Part 4: Data Warehouse**

<i>What tool does your Trust use to save data</i>	<i>Please mark an 'X'</i>
Lightbeam Health	
Acomeware	
CACI	
Datawatch	
EPIC	
Health Catatlyst	
IBM	
Infor	
Inovalon	
Mc Kesson	
Mede Analytics	
Microsoft SQL	x
Qlikview	
SAP	
Siemens	
Strata	
Vizient	
Other (Please List)	

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**