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Darlington Memorial Hospital
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Request for Information Reference: 06.18.13

Direct line: 01325 743700
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Email only

5 July 2018

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 8 June 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding data visualisation tools and agency spend on business Intelligence. Specifically you asked:

- 1. Please could you provide me with a list of dashboards\* the organisation uses and how many users per dashboards there are?

\*(A data dashboard is an information management tool that visually tracks, analyses and displays key performance indicators (KPIs), metrics and key data points to monitor the health of a business, department or specific process – please find an example below).



Answer: Please see the attached spreadsheet.

- 2. Please could you provide the monthly agency spend for Business Intelligence for the financial year 2017/2018?

Answer: Zero.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**