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Darlington Memorial Hospital
Hollyhurst Road
Darlington
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Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 07.18.28

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

13 August 2018

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 18 July 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding local area network contract. Specifically you asked for:

Request under the Freedom of Information Act: I would like to request the following information about the organisation's Local Area Network (LAN) environment.

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- ***Support and Maintenance- e.g. switches, router, software etc***
- ***Managed- If this includes services than just LAN.***

1. *Contract Type: Managed or Maintenance*

Answer: Managed

2. *Existing Supplier: Who is the current supplier?*

Answer: ANS

3. *Annual Spend for each supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.*

Answer: Please note we are unable to provide the information as requested on the grounds that this information is commercially sensitive and has, therefore, been withheld pursuant to Section 43 of the Act.

Section 43 (2) exempts from disclosure the following:

(2) Information, the disclosure of which would, or would be likely to, prejudice the commercial interests of any person including those of the public authority holding the information.

The disclosure of the requested information would prejudice both the commercial interests of the supplier and the Trust. The disclosure of this information would provide any future suppliers with an unfair advantage with regards to the tender process.

4. *Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.*

Answer: Approximately 8500

5. *Number of Sites: The number of sites, where equipment is supported by each contract.*

Answer: 5 sites

6. *Hardware Brand: What is the hardware brand of the LAN equipment?*

Answer: Cisco

7. *Contract Description: Please provide me with a brief description of the overall contract.*

Answer: Network Managed Service

8. *Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.*

Answer: 5 years

9. *Contract Expiry Date: When does the contract expire?*

Answer: 7th September 2021

10. *Contract Review Date: When will the organisation is planning to review the contract?*

Answer: Early 2021

11. Responsible Officer: Contact details including name, job title, contact number and email address?

Answer: Craig Robinson, Head of ICT, 01325 380100, craig.robinson@nhs.net

If the LAN maintenance is included in-house please include the following information:

Answer: N/A

- 1. Hardware Brand: What is the hardware brand of the LAN equipment?**
- 2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**
- 3. Number of Sites: Estimated/Actual number of sites the LAN covers.**
- 4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?**

If the contract is managed by a 3rd party e.g. Can you please provide me with

Answer: As above

- 1. Existing Supplier: Who is the current supplier?**
- 2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.**
- 3. Number of Sites: Estimated/Actual number of sites the LAN covers.**
- 4. Contract Type: Managed, Maintenance, Installation, Software**
- 5. Hardware Brand: What is the hardware brand of the LAN equipment?**
- 6. Contract Description: Please provide me with a brief description of the overall contract.**
- 7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.**
- 8. Contract Expiry Date: When does the contract expire?**
- 9. Contract Review Date: When will the organisation is planning to review the contract?**
- 10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?**

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer