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Request for Information Reference: 08.18.05

Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

29 August 2018

### **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 3 August 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding Key business systems. Specifically you asked for:

***I would be grateful if you could provide the following information relating to your organisation and the key business systems that you operate:***

**1. *What is the total number of employees in your organisation?***

Answer: As of July 2018 – 6,445

**2. *What is the total annual £revenue for your organisation?***

Answer: £474.918m turnover

**3. *What is the total (average number of sub-contractors (non Payroll based service providers) utilised by your organisation p.a. (if this data is available)?***

Answer: The Trust does not have a figure specifically related to query.

**4. *Who is your Head of Finance, email and title?***

Answer: David Brown – [davidbrown9@nhs.net](mailto:davidbrown9@nhs.net), Director of Finance Email: PA Lisa Godfrey - [lisagodfrey@nhs.net](mailto:lisagodfrey@nhs.net)

**5. Who is your Head of Procurement, email and title?**

Answer: Claire Povey, Associate Director of Procurement, clairepovey@nhs.net

**6. Who is your Head of HR, email and title?**

Answer: Morven Smith –, Director of HR & Organisation Development –Email: PA  
Jane Skriabin - jane.skriabin@nhs.net

**7. Who is your Head of Payroll, email and title?**

Answer: Dawn Barton –, Payroll & Pensions Manager. Email: Dawn.Barton@nhs.net

**8. Which software applications (and versions) are you running for:**

- a. Finance/ERP - Oracle V12
- b. Procurement - Cardea
- c. HR - Oracle V12, Electronic Staff Record (ESR)
- d. Payroll - Oracle V12, Electronic Staff Record (ESR)
- e. CRM - none

**9. How many users of the above systems are you licensed for?**

- a. Oracle V12 – 62 Licences
- b. Cardea – Unlimited
- c. ESR information about licenses is held by IBM

**10. Are any of the above applications Cloud based? If so, which?**

Answer: Cardea is cloud based.

**11. When was your last Finance / ERP application upgrade?**

Answer: 2013

**12. Do you have an application support partner for any of the above applications, if so who?**

Answer: Oracle- North East Patches, Cardea – Wax Digital Ltd  
ESR is supported by IBM

**13. How much do you pay annually for Finance/ERP/HR/Payroll software licence support?**

Answer: Cardea £65k

Currently no license support charges for ESR (HR and Payroll), the ESR system is provided by and licenced to the Department of Health centrally, there are no local costs associated with this system

**14. How much do you pay annually for application Support & Maintenance and when does it renew?**

Answer: Cardea is one cost as above.

Currently no application support & maintenance charges for ESR (HR and Payroll), the ESR system is provided by and licenced to the Department of Health centrally, there are no local costs associated with this system

**15. Do you work with off-shore partners? If so, who?**

Answer: No

**16. Do you work with Systems Integration partners, if so, who?**

Answer: Cardea – NHS Supply Chain, North East Patches, GHX, Wax Digital (Peppol access point provider), Genesis

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House

Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**