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Darlington  
DL3 6HX  
Switchboard Tel: 01325 38 0100  
Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 08.18.07

Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

29 August 2018

### **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 3 August 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the Integration Engine (TIE). Specifically you asked for:

***We require information related to the Support of the Trust's or CCG's Integration Engine (TIE) – The IT team and/or Procurement should be able to assist with answers.***

***1. Can you confirm that your Trust uses the InterSystems Ensemble/HealthShare Integration Engine for integration and sharing of information between clinical systems EG: PAS ADT / Demographic messages to Radiology System / LIMS within the Hospital. Please state the specific IE used and the version number.***

Answer: Yes – Healthshare vs 15.01.6402

***2. Are you planning an upgrade or replacement of the IE in the next 12 months?***

Answer: No

***3. Please provide an email address for the main IT point of contact that is in charge of overseeing and managing the Integration and Interfacing team(s)?***

Answer: [david.stafford@nhs.net](mailto:david.stafford@nhs.net)

**4. How many licenses do you hold for your Integration Engine, and of what type?**

Answer: Enterprise licence

**5. Do you pay for support and maintenance of your integration engine as separate items?**

Answer: Yes

**6. Do you currently have an annual 24/7-365 Ensemble/HealthShare environment and bespoke interface (monitoring) support contract with a third party supplier?**

**Answer: No**

**7. (If yes to 6), How much do you currently pay for your annual 24/7 IE environment and bespoke interface support ?**

Answer: N/A

**8. (If yes to 6), When will the 24/7 support contract be renewed next?**

Answer: N/A

**9. (If No to 6), Is your IE environment and bespoke interface support provided in-house? Does this cover OOH support?**

Answer: Yes / Partial

**10. What is the procurement route for the above services should they be external to the Trust e.g via tender?**

Answer: N/A

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely



**Joanna Tyrrell**  
Freedom of Information Officer