

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 08.18.55

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

19 September 2018

Dear Mr Memon

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 31 August 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding departmental Information. Specifically you asked for:

Please could you provide the following departmental information for each of the hospitals within your Trust?

If you are unable to provide a full set of answers within the assigned labour-time-limit for FOI requests, please provide as much as you are able to provide using the time available.

Parking

1. Is parking available for doctors?

Answer: Yes

2. How much does a permit cost, and where can it be purchased from?

Answer: The parking permit system is based on pay grade with most doctors paying between £27.00 and £30.00 per month for a full time permit. For those individuals doing less than 22 hours per week the payment is reduced to half.

3. Is free parking available near the hospital, and how easy is it to get?

Answer: Off street parking is available at a number of our hospital sites but is limited and at UHND approximately a 10 minute walk from site. As with this type of parking it cannot be guaranteed.

4. Is secure bike storage available? Is it indoors/outdoors?

Answer: At Darlington Memorial Hospital we have a secure bike shed whilst at UHND individual bike pods are available. Other sites rely on Sheffield type bike stands located around site.

Mess

1. Is there a doctors' mess room within the hospital?

Answer: Yes on both Darlington Memorial Hospital and University Hospital of North Durham sites.

2. Where is it located?

Answer: DMH in main Hospital, at UHND near to main entrance in separate building.

3. Are there facilities for cooking in the mess?

Answer: Microwave, TV, Fridge, computer, Coffee machine – no cooking facilities

Public transport

1. What public transport options are available to get to the hospital?

Answer: The University Hospital of North Durham site in Durham is serviced by a regular bus service by a number of operators with direct routes from Newcastle. The train station serviced by the main north east line is approximately a 15 minute walk from site. The Darlington Memorial Hospital site is approximately a 10 – 15 minute walk from the town centre bus station but can be accessed by numerous bus routes. The main line train station is approximately a 15 minute walk to site. All other sites are serviced by regular bus routes.

Food and drink

1. What options are available for food within the hospital?

University Hospital North Durham

Restaurant serving a full range of breakfast and lunch items (hot and cold)

Coffee Corner within the Restaurant sells assorted cakes, biscuits, soup, jackets and fillings

Coffee Shop (Main Entrance) sells snacks, pastry items and sandwiches with tea and coffee

Darlington Memorial Hospital

There is a grab and go outlet, Café Quick offering sandwiches, snacks, hot and cold beverages. Hollies Restaurant offers a breakfast serving and lunch options both hot and cold, snacks; drinks both eat in and take away service.

Vending machines are located on every floor within the hospital.

WH Smith have an outlet offering extensive lines including foods and drinks.

Snack Bar (Main Outpatients) offering foods and drinks

Bishop Auckland Hospital

Chimneys Restaurant serves Breakfast, lunch, snacks and drinks

Costa Coffee Machine available in the Restaurant.

Vending machine in Urgent Care- Snacks and drinks

Vending machine in Education Centre- Snacks and drinks.

Chester le Street Hospital

Dining Room

RVS Cafe

2. What are these establishments' opening hours?

University Hospital North Durham

Restaurant:

Breakfast 07.30am to 11.15am

Lunch 11.45am to 14.00pm

Coffee Corner 07.00am to 19.00pm

Coffee Shop (Main Entrance) 07.30am to 19.00pm

Darlington Memorial Hospital

Hollies Restaurant:

8am – 2pm Monday to Friday

Café Quick:

7.30am – 7.30pm Monday to Friday and 8am – 7.30pm on a weekend

WH Smith:

Monday to Friday 7.30am to 7.30pm / Sat & Sun 9am – 4pm

Bishop Auckland Hospital

Chimneys Restaurant-

Breakfast from 8am – 10.45am

Snacks and drinks 10.45am- 11.45am

Lunch commences at 11.45 till 14.00

Snacks and Drinks – 14.00pm – 3.45pm

Costa Machine available in Restaurant 24 hours a day 7 days a week

Vending machine in Urgent Care- 24 hours a day 7 days a week

Vending machine in Education Centre- Monday – Friday 8am – 5pm.

Chester le Street Hospital

Dining Room:

Mon – Fri 12:00 – 14:00 hrs

RVS Café:

Mon – Fri 09:00 – 12:00/13:30 – 16:00 hrs

3. What options for food are available out-of-hours?

University Hospital North Durham

There are vending machines located in A&E and the Restaurant. Theatres and Maternity also have their own vending machines.

Darlington Memorial Hospital

There are vending machines at several locations throughout the hospital.

Bishop Auckland Hospital

Vending Machines available as above.

Chester le Street Hospital

Vending unit serving cold drinks, confectionary & crisps. Local amenities 200m from Hospital

Accommodation

4. Is accommodation available for junior doctors? Where is it located?

Answer: University Hospital North Durham has limited accommodation available on site.

Darlington Memorial Hospital has No accommodation

5. What is the cost of a single room for a junior doctor per month?

Answer: The cost of the accommodation at UHND is £532 per month plus £250 refundable deposit. Short term rental cost £25 per night.

Library

1. Is there a library in the hospital?

Answer: The Trust has two static library points.

2. If so, where?

Answer: One library is situated in the Education Centre within Darlington Memorial Hospital.

The other is located within Prospect House Learning Centre, Aykley Heads Business Park, Aykley Heads, Durham (a short walk from University Hospital North Durham)

3. How can doctors get access?

Answer: Darlington Memorial Hospital Library is open Monday and Friday 8.45am - 5.00pm; Tuesday, Wednesday and Thursday 8.45am - 5.15pm.

Prospect House Library is open Monday to Friday 8.30am - 5.00pm.

The library at Darlington Memorial Hospital is accessible after 5pm via a swipe card system. A swipe card can be obtained from a member for library staff and requires a £10 returnable deposit.

To borrow books Trust staff can register for a library card.

To use online resources Trust staff can register for an NHS Athens account.

Limited free visitor parking is available at the Prospect House Library which is offsite from University Hospital North Durham.

IT Systems

1. Is free Wi-Fi available to doctors, and if so, what is the code?

Answer: There is free public WIFI available. There is no code, however user registration is required.

2. What IT systems does the Trust use for blood results, prescriptions, and EHR?

Answer: Blood results - WinPath
Prescriptions - N/A
EHR- TPP SystemOne (Community), DXC i.Clinical Manager (Acute Clinical Record)

On-call rooms

1. Are on-call rooms available for junior doctors for out-of-hours shifts?

Answer: No. Doctors would be working if on shift

2. Where in the hospital are they located?

Answer: N/A

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust

Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer