

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
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Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 09.18.21

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

9 October 2018

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 18 September 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding interpretation services. Specifically you asked for:

I would like to make the following requests under the Freedom of Information Act.

Regarding your usage of interpretation services:

1) From 1st January 2017 – 31st December 2017 how much did your Trust spend of interpreting services?

Answer: £148,650

2) Do you service interpreting requirements in-house or do you outsource to a third party company?

Answer: Outsource

3) If you use a third party to service interpreting requirement

a. What is the name of the organisation you outsource to?

Answer: Everyday Language Solutions

b. Is the interpreting services provision contracted under a OJUE/Framework or is the service provided off contract?

Answer: OJEU for the requesting period

c. if contracted what OJEU/Framework contract is the Trust accessing and when does the contract expire?

Answer: The contract expired 31st May 2018. A mini competition was ran via LLP for the current contract

d. please provide both dates if telephone and face to face interpreting are contracted separately

Answer: 31st May 2017 for previous contract / 3rd June 2021 for current contract with the possibility to extend for a further 24 months.

4) Who is the senior responsible officer for interpreting services at the Trust?

Answer: Pat Winter – Patient Experience / Katrina Foster – Head of Non-Clinical Procurement

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer