

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 10.18.01

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

16 October 2018

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 1st October 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding Wi-Fi access. Specifically you asked for:

I am writing to make a Freedom of Information Request for details about the cost and provision of internet access (over Wi-Fi) to patients within the Trust's hospitals.

More specifically, please provide the following:

- 1. The name, or names, of the organisation/s currently used to provide wifi access to patients within the Trust's hospitals. Please state whether these organisations are private companies, charities, government bodies, etc. If private companies, please provide the company number. Please specify which organisations operate in which hospitals and or wards.***
- 2. Please provide a copy of the current pricing plan for patients and visitors wishing to access wireless internet within the Trust's hospitals? If there is more than one pricing plan, please supply information on all, making a note of which hospitals and wards they apply to.***
- 3. Please provide the current pricing plan/s in place for each of the following specific wards:***
 - a) Intensive / critical care - adult, paediatric and neonatal***
 - b) Oncology, both adult and paediatric***

c) Emergency department, adult and paediatric

d) Specialist trauma centre

4. For the current financial year 2018/19 so far, up to today's date, 30 September 2018:

a) Please provide a breakdown for each hospital showing the total revenue from the provision of Wi-Fi internet access for patients. Please also show how much of this revenue was paid to / retained by the organisation providing the internet access, and how much of this revenue was retained by the Trust. If any set payments are paid to, or received from, the organisation to the Trust, by way of a licensing agreement or similar, please also provide details of that contract.

b) The same for the financial year 2017/18

c) The same for the financial year 2016/17

County Durham and Darlington NHS Foundation Trust replies:

The Trust has free public WIFI available. There is no code, however user registration is required.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer