

Executive Corridor  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX  
Switchboard Tel: 01325 38 0100  
Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 11.18.25

Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

5<sup>th</sup> December 2018

### **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 20 November 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding cyber-attacks. Specifically you requested information as follows:

***Please provide the following information under the Freedom of Information Act 2000.***

***For the purposes of this request, please define cyber-attacks as “malicious attempts to damage, disrupt or gain unauthorised access to computer systems, networks or devices”, as defined by the National Cyber Security Centre.***

**1) How many cyber-attacks has the Trust suffered in each of the following calendar years?**

- a. 2014 - 0
- b. 2015 - 1
- c. 2016 - 0
- d. 2017 - 0
- e. 2018 - 0

The Trust is unable to report for this entire period the number of detected attempted attacks as the department only retain and report on the previous 6 months of data. The actual number of known successful attacks is highlighted next to the year.

**2) For each of the following calendar years, how much extra money has the trust spent recovering from or dealing with the impact of cyber-attacks? Please include any extra costs associated with the cyber-attack, examples of which could include but are not limited to: recovering or recreating lost files; working in less efficient ways because of temporary loss of IT equipment; hiring in new expertise to deal with the impact of the attack.**

- a. 2014 = 0
- b. 2015 = £10,468
- c. 2016 = 0
- d. 2017 = £10,116
- e. 2018 = 0

**3) For each of the following calendar years, how much money has the trust spent on pre-emptive measures to mitigate the threat of cyber-attacks, examples of which could include but are not limited to: firewalls and anti-virus software; cyber-security training for staff; new protocols and procedures for dealing with cyber-security issues.**

- a. 2014 = 0
- b. 2015 = 0
- c. 2016 = £850,000
- d. 2017 = 0
- e. 2018 = £90,000

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**