

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 12.18.17

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

14 January 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 17 December 2018 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding GP out of hours services. Specifically you requested information as follows:

This is a request under the FOI Act. Please can you tell me whether your Trust is the lead commissioner for GP out of hours services in its area?

If it is not the lead commissioner, please state what CCG/health board/Trust is the lead commissioner and then do not respond to any further questions.

If your Trust is the lead commissioner, please respond to the following:

- 1) What is the geographical patch the trust commissions GP out of hours services for and how many patients does this cover?***
- 2) What is the name of the current provider of GP out of hours services for this patch?***
- 3) How many errors and serious incidents (or equivalent) were reported to the Trust relating to GP out of hours services, in the following:***
 - a. 2017***
 - b. 2018 (please provide the most up-to-date information possible and state up to which month this covers)***
- 4) How many occasions has there been no GP cover in the OOH service provided because of a lack of available GPs, in:***
 - a. 2016***

b. 2017

c. 2018 (please provide the most up-to-date information possible and state up to which month this covers)

5) Please provide copies of any reports on the service's safety that have been produced in this period?

6) If the CCG does not collect this information, please set out how it records and evaluates the safety of the service, and provide any information collected that supports this?

County Durham and Darlington NHS Foundation Trust replies:

The Trust is not the lead commissioner for GP out of hour's services in its area.

The CCGs who commission services in County Durham and Darlington are: North Durham CCG; Durham Dales, Sedgfield and Easington CCG; Darlington CCG.

If you wish to contact the local CCG's in accordance with Section 16 of the Act (duty to provide advice and assistance) you can contact them via the following emails addresses:

Richard Henderson (NHS NORTH DURHAM CCG) - richardhenderson1@nhs.net

Mark Pickering (NHS DURHAM DALES, EASINGTON AND SEDGFIELD CCG) - mark.pickering@nhs.net

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer