

Request for Information Reference: 02.19.20

Direct line: 01325 743700

Email: cdda-tr.cddffoi@nhs.net

Email only

12 March 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 12 February 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding external providers. Specifically you requested information as follows:

Please can you provide me, where you use an external provider for the below services, please name the provider(s)

- ***Catering -***
- ***Cleaning -***
- ***Portering -***
- ***Waste -***
- ***Linen Services –***

County Durham and Darlington NHS Foundation Trust replies:

Site	Catering	Cleaning	Portering	Waste	Linen Services
Darlington Memorial Hospital				Healthcare waste: Mitie General waste: Biffa Confidential waste: Shred It	Berendsen
University Hospital of North Durham	Engie	Engie all areas exception of wards	Engie for bed movements and waste /linen collection	Healthcare waste: Mitie General waste: Biffa Confidential waste: Shred It	Berendsen

Bishop Auckland Hospital	ISS	ISS	ISS	Healthcare waste: Mitie General waste: Biffa Confidential waste: Shred It	Berendsen
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In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer

with you
 all the way