

Request for Information Reference: 02.19.26

Direct line: 01325 743700

Email: cdda-tr.cddftfoi@nhs.net

Email only

12 March 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 14 February 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding patient and staff transport. Specifically you requested information as follows:

I am interested to know how the Trust transports patients and staff:

1. How much did the Trust spend on taxis in the last year?

Answer: YTD from April 2018 to date the Trust have spent - £194,049 (inclusive of all taxi / transport usage)

2. Which company holds the taxi contract and when does the contract expire?

Answer: Stanley Travel, due to expire March 2019 however looking to extend for a further 12 months.

3. Does the Trust use a third party company to transport patients?

Answer: NEAS as a 3rd party.

4. If so how much did the Trust spend on patient transport in the last year?

Answer: This is managed by CCG so no direct cost to Trust.

5. Which company holds the patient transport contract and when does the contract expire?

Answer: NEAS, the Trust does not record the information requested as we do not provide the services. The NEAS should be the first point of contact for this information.

If you wish to contact the NEAS in accordance with Section 16 of the Act (duty to provide advice and assistance) you can contact the freedom of Information at the following email address: foi@neas.nhs.uk

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Synchronicity Care Limited

Registered Address: Darlington Memorial Hospital, Hollyhurst Road, Darlington, DL3 6HX
Registered Company Number: 9679630 (July 2015)

Joanna Tyrrell
Freedom of Information Officer

with you  all the way