

Executive Corridor  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX  
Switchboard Tel: 01325 38 0100  
Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 02.19.28

Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

11 March 2019

### **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 15 February 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the digital dictation. Specifically you requested information as follows:

**Under the freedom of information act please could you answer the following questions:**

**1. Does your Trust use digital dictation? If yes please could you answer the following:**

- **Name of solution** – DIT2
- **Name of supplier** – Dictate IT
- **Date installed** – August 2012
- **Which departments currently use digital dictation?** – This is a wide-scale Trust solution covering:

A & E  
AMU  
Anaesthetics  
Cardiology  
Chronic Fatigue  
Community SaLT  
Dental  
Dermatology

Diabetes  
Elderly Care & Stroke  
Endoscopy  
ENT  
Epilepsy  
Gastroenterology  
General Surgery  
MSK

Neurology  
Obs & Gynae  
Occupational Health  
Oncology  
Ophthalmology  
Oral Surgery  
Paediatrics  
Pain Management

Pathology  
Plastic Surgery  
Respiratory  
Rheumatology  
Sexual Health Service  
Trauma & Orthopaedics  
Urology

- ***Are you planning to replace current digital dictation solution?*** - No
- ***What are the timescales for replacement?*** – N/A

2. ***Does your Trust have an in-house transcription service / typing pool?*** -  
No, audio is transcribed by medical secretaries.

3. ***Does the Trust outsource transcription services? If you do, please could you tell me when your current contract is due to be reviewed?*** – No. N/A.

4. ***The name, job title of the person responsible within the Trust for clinical work flow?*** – David Stafford, Head of Systems and Delivery

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office

Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**