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Request for Information Reference: 02.19.32

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Email only

18 March 2019

## **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 18 February 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the overseas patient upfront tariff statistics. Specifically you requested information as follows:

***Since October 2017, NHS providers and non-NHS providers have been legally required to recover full charges for services that are not immediately necessary or urgent, in advance of providing them.***

***1. What is the total amount of revenue that the Trust brought in by these charges?***

Answer: For the period, October 2017 to December 2018 the Trust has invoiced £4,248 of which to date £934.50 has been paid. Of the remainder £1,045.50 remains outstanding and £2,268 has been cancelled.

***2. What is the total cost (or estimated cost) to the Trust of implementing these rules? (Including staffing costs)?***

Answer: The Trust employs a band 4 Overseas Coordinator for whom one of the responsibilities is with regard to management of the upfront tariff retrieval. To be clear – this role also undertakes the management of all the Trusts overseas patients (non-reciprocal, chargeable to patient) income which for the financial year 2017/18 totalled £126k).

**3. Please provide a breakdown of all the charges that have been collected by the Trust. This should be itemised by the list of categories that is included in the overseas patient upfront tariff price list. For each speciality/category, please state:**

**(a) the total number of times that patients have been charged for this category of treatment;**

Answer: The Trust does not record this information.

**(b) the total amount of money collected for this category of treatment.**

Answer: The Trust does not record this information.

**NB: All of the statistics requested should start from when upfront charges were introduced in October 2017, and go up to either 31 December 2018, or whenever your records go up to.**

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113

Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**