

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 02.19.37

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

18 March 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 18 February 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the charges for overseas patients. Specifically you requested information as follows:

- 1. The number of patients who were charged for their care under the National Health Service (Charges to Overseas Visitors) Regulations 2015 in the financial years 2015-16, 2016 – 17, 2017 -18?***

Answer: 2015-16: 158
 2016-17: 120
 2017-18: 101

- 2. The budget estimate of the amount of income to be generated from charging patients under the National Health Service (Charges to Overseas Visitors) Regulations 2015 for the financial years 2015-16, 2016 – 17, 2017 -18?***

Answer:

Year	Annual Budget
15-16	£ 20,229
16-17	£ 110,046
17-18	£ 110,541

3. ***The actual amount of income generated from charging patients under the National Health Service (Charges to Overseas Visitors) Regulations 2015 2015-16, 2016 – 17, 2017 -18?***

Answer:

Year	Actual income
15-16	£ 130,293
16-17	£ 123,295
17-18	£ 125,907

4. ***Any Key Performance Indicators relating to the generation of income from charging patients under the National Health Service (Charges to Overseas Visitors) Regulations 2015 2015-16, 2016 – 17, 2017 -18?***

Answer: None.

5. ***The amount of unpaid invoices associated with charges issued under the National Health Service (Charges to Overseas Visitors) Regulations 2015?***

Answer: 2015-16: £42,475
2016-17: £38,330
2017-18: £55,958

6. ***The amount of debt due to unpaid invoices for charges issued under the National Health Service (Charges to Overseas Visitors) Regulations 2015 which has been written off in the financial years 2015-16, 2016 – 17, 2017 -18?***

Answer: 2015-16: £8,842
2016-17: £15,191
2017-18: £14,289

7. ***The number of patients who have been issued with an invoice for the provision of healthcare under the National Health Service (Charges to Overseas Visitors) Regulations 2015 prior to the receipt of treatment in the financial years 2015-16, 2016 – 17, 2017 -18?***

Answer: 2015-16: 0
2016-17: 0
2017-18: From October 17, the Trust has invoiced 7 overseas visitors/patients prior to the receipt of their treatment.

8. ***The number of patients who have been issued with an invoice for healthcare under National Health Service (Charges to Overseas Visitors)***

Regulations 2015 but did not subsequently receive treatment in the financial years 2015-16, 2016 – 17, 2017 -18?

Answer: Any overseas visitors/ patients who have paid for treatment which has not been carried out will, receive a refund of any monies they have paid to the Trust.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer