

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 03.19.12

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

29 March 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 7 March 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the interpreting appointments. Specifically you requested information as follows:

I am writing under the Freedom of Information Act (2000) to request the following information about your use of spoken language and British Sign Language interpreting services in your Trust.

1. For the financial year 2017/2018 how many interpreting appointments have you booked?

Answer: 2750 appointments were booked

2. For the financial year 2017/2018 how many appointments were abandoned or cancelled because the interpreter did not attend?

Answer: None included in our contractor reports

3. For the financial year 2017/2018 how many appointments were abandoned or cancelled because the interpreter did not have the necessary skills?

Answer: None

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer