

Executive Corridor  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX  
Switchboard Tel: 01325 38 0100  
Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 03.19.11

Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

8 April 2019

### **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 7 March 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding losses and special payments. Specifically you requested information as follows:

- 1. In your financial accounts for the financial year 2017/18 did you have a section for “losses and special payments?”***

Answer: Yes.

- 2. If so how much money was accounted for in the 2017/2018 financial year as being “losses and special payments”? (Please note I am aware that the loss may have occurred many years earlier but I am interested in items which were accounted for in the last financial year, irrespective of when the loss took place)***

Answer: £164K.

- 3. Please detail the three largest single amounts within this total, giving a cost for each loss and a detailed description of the claim and the reason for the loss?***

Answer: Please see below.

Hospital	Department	Reason for Charge	Amount	Reason for loss
Darlington Memorial Hospital	Gastroenterology	Referred from Casualty	£1,844.36	Unable to obtain funds
Darlington Memorial Hospital	Obstetrics	Ante Natal	£1,694.00	Unable to obtain funds
Darlington Memorial Hospital	Obstetrics	Ante Natal	£2,452.73	CCI have been unable to collect any funds

4. ***What was the biggest loss written off in 2017/18 (regardless of when the debt was accumulated) that related to an unpaid patient bill? Please state the total amount of this written off debt, the nationality of the patient and the department of the hospital the majority where the majority of the bill was incurred?***

Hospital	Department	Reason for Charge	Amount	Nationality
Darlington Memorial Hospital	Obstetrics	Ante Natal	£2,452.73	N/K

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
Freedom of Information Officer