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Request for Information Reference: 03.19.37

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Email only

17 April 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 26 March 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding secure mobile working. Specifically you requested information as follows:

I am writing to you under the Freedom of Information Act (2000) to request the following information relevant to ICT strategy and expenditure for secure mobile working:-

1. What is the number of Full Time Equivalent staff employed by the NHS Trust?

Answer: Staff in Post based on information extracted from ESR Wednesday 27th March 2019 for the Trust for Permanent, Fixed Term and Non-Exec Directors/Chairs; FTE 5,762.62.

2. How many mobile devices (e.g. smart phones/ tablets) are owned/ managed by the Trust?

Answer: 1,500.

3. Who is your mobile phone carrier/device provider?

Answer: Vodafone.

4. Who is your preferred/ incumbent reseller for software?

Answer: Various for different software.

- 5. What email Exchange server are you running? Is this on-premise or Cloud hosted?**

Answer: NHS Mail.

- 6. What is your budget for mobile working? What is the split of this between hardware and software?**

Answer: There is no fixed budget.

- 7. Where are ICT purchasing decisions taken/ who are the key decision makers?**

Answer: Decisions on what ICT Technology is purchased are taken by the Head of ICT and his Team, this is approved by the Health Informatics Senior Team and Procurement department.

- 8. Who would be the best initial contact for mobile & ICT Projects?**

Answer: The Head of ICT.

- 9. What Mobile Device Management (MDM) solutions are you using? When is the renewal next due?**

Answer: Maas360, 2021.

- 10. What mass communications/ crisis communications tools are in use? When is the renewal next due?**

Answer: EE SMS, 2020.

- 11. Who do you currently use for penetration testing/ ICT health checks? When are vendor evaluations next scheduled for?**

Answer: NHS Digital please refer to NHS Digital for their supplier evaluation.

- 12. What files-sharing solutions / collaboration tools are in use? When are these next due for evaluation?**

Answer: SharePoint, 2020.

- 13. What other IM solutions are in use (e.g. WhatsApp / BBMe/ Skype for Business)? When are these next due for evaluation?**

Answer: Cisco Jabber, 2021.

14. What mobile endpoint solution is currently in use? When is this next due for evaluation?

Answer: All endpoint security is McAfee, 2022.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington, DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer