

Request for Information Reference: 04.19.10

Direct line: 01325 743700

Email: [cdda-tr.cddffoi@nhs.net](mailto:cdda-tr.cddffoi@nhs.net)

Email only

3rd May 2019

### Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 3 April 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding pest control. Specifically you requested information as follows:

**1) The total amount of times pest control were called out to a hospital under the care of your Trust in a) 2017/18 and b) 2018/19**

Answer:

Year	Inclusive of:	No of Incidents Reported
2017	Jan - Dec	99
2018	Jan - Dec	109
2019	Jan - March	18

**2) The type of pest which caused the call out and the section/area in the hospital that was affected in 2017/2018 and b) 2018/19**

Answer:

<b>2017</b>	<b>Internal</b>	<b>External</b>	<b>Total</b>
Ants	21	2	23
Birds		3	3
Insect/Wasps	47		47
Rodents	3	23	26

<b>2018</b>	<b>Internal</b>	<b>External</b>	<b>Total</b>
Ants	19		19
Birds		11	11
Insect/Wasps	55	10	65
Rodents		14	14

<b>2019</b>	<b>Internal</b>	<b>External</b>	<b>Total</b>
Ants	6		6
Birds			0
Insect/Wasps	11		11
Rodents		1	1

**3) The total amount of money spent on pest control call outs in a) 2017/18 and b)2018/19**

Answer: No cost on Call out for the years above.

**County Durham and Darlington Services (CDD services) is a wholly owned subsidiary of County Durham and Darlington Foundation Trust, they provide Estates, Facilities and Procurement services and reply as above:**

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113

*Synchronicity Care Limited*

Registered Address: Darlington Memorial Hospital, Hollyhurst Road, Darlington, DL3 6HX

Registered Company Number: 9679630 (July 2015)

Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**

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