

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
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Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 04.19.15

Direct line: 01325 743700
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Email only

8 May 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 8 April 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the translating and interpretation services. Specifically you requested information as follows:

I am writing to request information related to the contracts for translating and interpreting under the above mentioned Act I would like your Trust to provide me with the following information:

• The length of the contract with the translating company you use?

Answer: The contract is for three years with an option to extend for an additional two years.

• The cost to the NHS per year for your Trust for translating and interpreting?

Answer: The cost to the Trust for translating and interpreting services for 2018/19 is £153,664

• The date the contract ends with the current company?

Answer: June 2021, however if the two year option is activated this would be June 2023.

• The dates the contract will go out for tender?

Answer: Either January 2021 or January 2023

• *The number of patients that used translating and interpreting in your trust area?*

Answer: 2,750 patients for 2018/19

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer