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Corporate Records Office: 01325 74 3700

Request for Information Reference: 05.19.44

Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

20 June 2019

### **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 28 May 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the CCTV maintenance and support contract. Specifically you requested information as follows:

***Please can you send me the information stated below:***

Note: The Trust operate numerous sites with functioning CCTV systems but are solely responsible under a service level agreement held with CDD Services for Darlington Memorial Hospital therefore the information contained within this response relates to that site.

All other sites are managed by private entities that do not fall under Freedom of Information requests.

***1. Supplier of the contract for CCTV maintenance and support?***

Answer: Electronic Security Solutions Ltd.

***2. How much the Organisation spend annually with the supplier? (if multiple suppliers please list the annual spend for each?)***

Answer: Capital Investment	£24,911 – one off upgrade programme
Licence Agreements	£2,025
Preventative Maintenance	£700

All figures excluding VAT.

**3. What is the renewal date of this contract?**

Answer: February 2021.

**4. What is the duration of the contract?**

Answer: 4 year contract commenced in February 2017.

**5. What is the review date of this contract? If possible the likely outcome of this review?**

Answer: Commencement reviews will take place mid 2020.

**6. The primary brand of the CCTV equipment. I don't require the model just the brand. If there is various brands could you please list?**

Answer: Samsung operated through the Genetec operating system.

**7. What is the total number of cameras in use/under this contract?**

Answer: 90.

**8. The description of the services provided under this contract? Please state if this contract includes more than just CCTV services?**

Answer: Preventative maintenance.

**9. Contact details of the employee responsible for the contract between the supplier and the organisation? Can you please provide me with their full contact details?**

Answer: CDDS Security, Car Parking and Health & Safety Manager, c/o Facilities Department, Darlington Memorial Hospital, Hollyhurst Road, Darlington.

***If there is no CCTV maintenance contract in place***

Answer: N/A.

**1. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.**

**2. How much is the average annual spend on the in-house maintenance?**

**3. How many cameras are in use?**

**4. Is there a plan to review this at any point, if so what would the date be?**

**5. Who is in charge of overseeing the in-house maintenance?**

***If there is no maintenance contract or in-house maintenance in place, is there a ad-hoc agreement?***

Answer: N/A.

***If yes,***

***1. Who is the supplier? Is this varies could you please list?***

***2. What is the brand of CCTV cameras in use? if there is variety could you please send me a list? I do not need the serial number or model just the brand.***

***3. How many cameras are in use?***

***4. How much is the average annual spend on the ad-hoc agreement?***

***5. What is the date it is to be reviewed?***

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113

Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
**Freedom of Information Officer**