

Executive Corridor  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX  
Switchboard Tel: 01325 38 0100  
Foundation Trust Office: 01325 74 3625  
Corporate Records Office: 01325 74 3700

Request for Information Reference: 05.19.49

Direct line: 01325 743700  
Email: [cdda-tr.cddftfoi@nhs.net](mailto:cdda-tr.cddftfoi@nhs.net)

Email only

25 June 2019

### **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 29 May 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust).

You requested information regarding the care and treatment of your son.

#### **County Durham and Darlington NHS Foundation Trust replies:**

We would draw your attention to the following guidance, published on the Information Commissioner's website under 'How to access Information from a public body' and have provided the link below:

<https://ico.org.uk/your-data-matters/official-information/>

*“Your request can be in the form of a question, rather than a request for specific documents, but the authority does not have to answer your question if this would mean creating new information or giving an opinion or judgment that is not already recorded.”*

Your request consists of a number of questions, requiring the Trust to explain why certain events occurred in many cases or asking the Trust or certain officers to justify their actions or explain why their actions are, in your opinion, subject to certain characteristics. To the extent to which such information exists and is held by the Trust, and available for disclosure under the Act, it will be contained within your son's health record. Access to health records can be arranged by our Access to Health service who can be contacted via the main switchboard telephone number: 01325 380100, extension 28639.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington  
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
Freedom of Information Officer