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Request for Information Reference: 06.19.42

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Email only

28 June 2019

### **Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 18 June 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding pathology IT system. Specifically you requested information as follows:

**1. Does your Trust have a single EPR system currently in use (as of 20/06/2019)?**

Answer: Yes.

**- If 'Yes', what system is this, and is there a Pathology module actively in use or does the LIMS have an automated information feed into the EPR?**

Answer: Isoft Clinical Manager, automated results feed.

**- If 'No', are there agreed plans to begin implementation of an EPR in your Trust within the next 3 years?**

**2. What LIMS (Supplier/Vendor, version number) is currently (as of 20/06/2019) in-use across all disciplines managed within Pathology (such as but not limited to Microbiology, Blood Sciences, Cellular Pathology, Mortuary)**

Answer: Clinisys.

**3. When was the hardware for the server of this LIMS last refreshed?**

Answer: 2014.

**4. When was a disaster recovery exercise of the LIMS/EPR last performed (month/year)?**

Answer: Full DR 2010.

**5. Does your current LIMS have inbuilt business intelligence software tools, such as a SQL reporting?**

Answer: Yes.

**- If 'Yes', what is this tool and is it made available Trust/network wide or access limited to dedicated Pathology users?**

Answer: Pathmanager (BO backend) - pathology users.

**6. Is your Trust currently part of a Pathology network?**

Answer: No.

**- If 'Yes', what LIMS are currently (as of 20/06/2019) in use within the networked laboratory sites? Has a formal process begun of selecting a single LIMS provider for your network? If this process has reached tender award stage / implementation, which LIMS has been chosen and what year is currently targeted for the 'go-live' of the system?**

**- If 'No', has a process begun of selecting a new LIMS provider for your Trust? If this process has reached tender award stage / implementation, which LIMS has been chosen and what year is currently targeted for the 'go-live' of the system?**

Answer: Business case being developed.

**7. Does your Trust use electronic requesting and reporting in secondary care?**

Answer: No electronic requesting in use.

**- If 'Yes', what systems (as of 20/06/2019) is currently in use?**

Answer: Reporting via Isoft Clinical Manager.

**8. Does your Trust use electronic requesting and reporting in primary/tertiary care?**

Answer: Yes.

**- If 'Yes', what systems (as of 20/06/2019) is currently in use?**

Answer: ICE.

**9. Do you currently use nPex or other 3rd party software for exporting results and requests between either network partners or external reference laboratories?**

Answer: No.

**- If 'Yes', could you provide details of which Pathology disciplines use this software, and who their primary reference / network laboratory is for this communication link.**

**10. Does administration of Pathology specific software (such as LIMS, document control, stock databases, middleware) lie within a dedicated Pathology IT team or a Trust-wide IT team?**

Answer: Pathology IT.

**11. Does administration of Pathology specific hardware lie (such as shared network storage, report printers, dedicated servers) within a dedicated Pathology IT team or a Trust-wide IT team?**

Answer: There is a mix of responsibilities across both teams mentioned.

**12. Does your Pathology department have a formal service level agreement of equivalent with your Trust/Network IT department with stated roles and responsibilities for IT maintenance and project development?**

Answer: No.

**13. If your Pathology department has a dedicated team, how many WTE are assigned to this team?**

Answer: 2.0 WTE.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
County Durham & Darlington NHS Foundation Trust  
Darlington Memorial Hospital  
Hollyhurst Road  
Darlington

DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113

Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
Freedom of Information Officer