

Executive Corridor  
 Darlington Memorial Hospital  
 Hollyhurst Road  
 Darlington  
 DL3 6HX  
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 Foundation Trust Office: 01325 74 3625  
 Corporate Records Office: 01325 74 3700

Request for Information Reference: 06.19.12

Direct line: 01325 743700  
 Email: cdda-tr.cddftfoi@nhs.net

Email only

5 July 2019

**Freedom of Information Act 2000 – Request for Information**

Thank you for your request for information received on 10 June 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding food complaints and listeria. Specifically you requested information as follows:

**1. The Trust's daily cost on food per patient for the financial years: 2017 2018 & 2019:**

Answer:

2016/17	2017/18	2018/19
11.53	16.86	15.82*

All above costs include all labour, disposables, and PFI and transport costs

\* Estimated Costs

**2: The total number of food quality complaints reported by patients and/or their families during or after their treatment at your NHS Trust regarding the quality of food provided by the Trust in the financial years: 2017 2018 & 2019:**

Answer:

2016/17	2017/18	2018/19
0	0	0

**3. Please detail the specific food which has received the most complaints for this financial year only.**

Answer: None received.

**4. Please provide the total number of Listeriosis cases documented which developed because of food provided to them during their treatment at your NHS trust for the financial years: 2017, 2018 & 2019?**

Answer:

2016/17	2017/18	2018/19
0	0	0

**5. Please tell me the number of deaths caused by malnutrition as the underlying cause or contributing factor for the financial years: 2017, 2018 & 2019?**

Answer:

2017	2018	2019
0	0	0

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive  
 County Durham & Darlington NHS Foundation Trust  
 Darlington Memorial Hospital  
 Hollyhurst Road  
 Darlington  
 DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Telephone: 0303 123 1113  
Website: [www.ico.gov.uk](http://www.ico.gov.uk).

There is no charge for making an appeal.

Yours sincerely

**Joanna Tyrrell**  
Freedom of Information Officer