

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 06.19.50

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

18 July 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 26 June 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the out of hours service at Richardson Hospital, Barnard Castle and the NHS 111 service. Specifically you requested information as follows:

For the financial years 2014/15 - 2017/18 and for 2019/20 to date (as far as possible), can you please tell me:

- 1. The number of patients treated at Richardson Hospital through out of hours services?***
- 2. Of those patients, how many were referred or directed to the hospital through the NHS 111 service?***
- 3. The total number of patients registered as living in Barnard Castle* who contacted the NHS 111 service?***
- 4. The number of patients registered as living in Barnard Castle* who contacted the NHS 111 service and who were subsequently referred or directed to an out of hours treatment centre, including a breakdown of which treatment centres these patients were referred to?***

****To aid collection of the data, if considered necessary, 'Barnard Castle' can be taken to refer to the DL12 postcode area.***

County Durham and Darlington NHS Foundation Trust replies:

The Trust does not record this information.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer

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