

FOI 07.19.28 – Question 1 Appendix 2

Email Correspondence Received from the FSA (Food Standards Agency)

11 June 2019

Dear Customers

During the course of Monday 10th June Brakes colleagues and customer service teams have been inundated with requests for clarification into the outbreak of listeria relating to North County Foods. This has resulted in causing the Brakes email network to slow and almost crash.

Please see the attached company statement. **Can I ask that you refer to your own buying lists to cross reference the 3 affected lines** as bespoke reporting for individual customers is not yet available.

This is limited to the lines below, which have been pulled from sale as a precaution

- C113541 – Brakes Pulled BBQ Pork Savoury Filling – 1Kg
- C125677 – Brakes Pulled Korean Style BBQ Beef Sauce Savoury Filling – 1Kg
- C71496 – Calder Insauce Minted Lamb Savoury Filling – 1Kg

FOR HCA SECRETARIES COPIED INTO THIS EMAIL PLEASE CIRCULATE FURTHER TO YOUR MEMBERS AS I MAY HAVE MISSED PEOPLE ON THE GROUP EMAIL

FOR FURTHER UPDATES PLEASE REFER TO THE BRAKES WEBSITE OR BRAKES CUSTOMER SERVICES.

customer.service@brake.co.uk



Media Coverage of
Listeria Outbreak - 10