

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 07.19.33

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

8 August 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 17 July 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the catering services. Specifically you requested information as follows:

I would be grateful if you could provide me under the Freedom of Information Act, details in respect to the contracts below.

Retail Catering Services / Patient feeding services

1. *The name and contact details for the Chief Executive?*

Answer: Sue Jacques – PA Barbara Crozier email: bcrozier@nhs.net

2. *The name and contact details for the Director of Finance?*

Answer: David Brown – PA Lisa Godfrey. Email: lisagodfrey@nhs.net

3. *The name and contact details for the Director of Estates and Facilities?*

Answer: Alison McCree - alison.mccree@nhs.net

Retail Catering

- 4. The name(s) of the company(ies) who currently provides retail catering at the hospital?**
- 5. How many retail catering outlets are there in the hospital and which caterers run them (if different)?**
- 6. Is this a single service contract or part of an IFM contract? If so, who is the FM provider and what other services are included?**
- 7. The types of outlets e.g. coffee shop, restaurant etc**
- 8. When was the contract last tendered?**
- 9. How long was the contract awarded for?**
- 10. When does the contract expire?**
- 11. Is there an option to extend and if so for how long?**
- 12. At the last tender which suppliers applied for inclusion on each retail catering contract? Of these, which were successful at PQQ & ITT stages?**
- 13. Has a decision been made yet on whether the contract is being extended or renewed?**
- 14. What is the average sales turnover per annum for all the outlets combined?**

Patient Feeding

- 15. Who provides patient feeding within the hospital?**
- 16. If this is run in house is the trust willing to consider outsourcing?**
- 17. If outsourced, is this a single service contract or part of an IFM contract? If so, who is the FM provider and what other services are included?**
- 18. When was patient feeding services last tendered or reviewed?**
- 19. What is the Contract Length?**
- 20. When does the contract expire?**
- 21. Is there an option to extend and if so for how long?**

22. ***What is the annual turnover per annum for patient feeding?***
23. ***At the last tender which suppliers applied for inclusion on the patient feeding contract? Of these, which were successful at the PQQ & ITT stages?***
24. ***Has a decision been made yet on whether the patient feeding contract is being extended or renewed?***

Additional Questions

25. ***How many beds are there in the hospital? If there is more than one hospital in the trust, please can you breakdown the number of beds per hospital building?***
26. ***How many staff work in each hospital?***

For clarity, the details of the successful and unsuccessful suppliers are kept in the strictest confidence. All these details are only used to help in potentially bidding for these contracts. I would be very grateful if you would provide the details which gives us more information about how the hospital operates.

County Durham and Darlington NHS Foundation Trust replies:

Please see attached document for Q4 - 26

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX



County Durham
and Darlington
NHS Foundation Trust

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer