

FOI 07.19.33 Retail Catering Services / Patient meal feeding services

Retail Catering Services

No	Question	Response			
		DMH	UHND	BAH	CLS
4	The name(s) of the company (ies) who currently provides retail catering at the hospital?	Synchronicity Care Ltd (a wholly owned subsidiary of CDDFT)	Engie	ISS	Robertson FM
5	How many retail catering outlets are there in the hospital and which caterers run them (if different)?	3 in total 2 operated by SCL 1 operated by League of Friends	3 in total 2 operated by Engie 1 operated by WRVS	1 operated by ISS	1 operated by Robertson FM
6	Is this a single service contract or part of an IFM contract? If so, who is the FM provider and	Part of an operated healthcare facility contract	Part of a PFI contract	Part of a PFI contract	Part of a PFI contract
	What other services are included?	Domestic Services Portering Transport Switchboard Linen Sterile Services Clinical Engineering Property Management Estates	Domestic Services Portering Transport Switchboard Linen Estates	Domestic Services Portering Estates	Domestic Services Portering Estates
7	The types of outlets e.g. coffee shop, restaurant etc.	1 x restaurant 1 x coffee shop 1 x tea bar	1 x restaurant 1 x coffee shop 1 x tea bar	1 x restaurant	1 x restaurant
8	When was the contract last tendered?	N/A as it part of a wholly owned subsidiary of CDDFT	N/A as it part of a PFI contract	N/A as it part of a PFI contract	N/A as it part of a PFI contract

No	Question	Response			
		DMH	UHND	BAH	CLS
9	How long was the contract awarded for?	25 years	25 years	30 years	30 years
10	When does the contract expire?	2042	2028	2032	2033
11	Is there an option to extend and if so for how long?	CDDFT will consider its options at the appropriate time	CDDFT will consider its options at the appropriate time	CDDFT will consider its options at the appropriate time	CDDFT will consider its options at the appropriate time
12	At the last tender which suppliers applied for inclusion on each retail catering contract? Of these, which were successful at PQQ & ITT stages?	N/A	N/A	N/A	N/A
13	Has a decision been made yet on whether the contract is being extended or renewed?	No on the basis that the contract has 23 years to run	No on the basis that the contract has 8 years to run	No on the basis that the contract has 13 years to run	No on the basis that the contract has 14 years to run
14	What is the average sales turnover per annum for all the outlets combined?	£870,816.94	*	*	*

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Retail services are part of an overall contract with a range of non-clinical services therefore the specific sales turnover figure is considered to be commercially sensitive and therefore any request for details of the financial value of the contract is considered to be outside the scope of the Freedom of Information Act under Section 43.

Patient meal feeding services

No	Question	Response
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		DMH	UHND	BAH	CLS
15	Who provides patient feeding meals within the hospital?	Synchronicity Care Ltd, a wholly owned subsidiary of CDDFT	Synchronicity Care Ltd, a wholly owned subsidiary of CDDFT	Synchronicity Care Ltd, a wholly owned subsidiary of CDDFT	Synchronicity Care Ltd, a wholly owned subsidiary of CDDFT
16	If this is run in house is the trust willing to consider outsourcing?	No as the provision of patient meals is already contracted as part of a operated healthcare facility contract, which is in place for a further 23 years	No as the provision of patient meals is already contracted as part of a PFI contract, which is in place until 2028	No as the provision of patient meals is already contracted as part of a PFI contract, which is in place until 2032	No as the provision of patient meals is already contracted as part of a PFI contract, which is in place until 2033
17	If outsourced, is this a single service contract or part of an IFM contract? If so, who is the FM provider and	Part of a operated healthcare facility contract	Part of a PFI contract	Part of a PFI contract	Part of a PFI contract
	What other services are included?	Domestic Services Portering Transport Switchboard Linen Sterile Services Clinical Engineering Property Management Estates	Domestic Services Portering Transport Switchboard Linen Estates	Domestic Services Portering Estates	Domestic Services Portering Estates
18	When was patient feeding meals services last tendered or reviewed?	N/A	N/A as it part of a PFI contract	N/A as it part of a PFI contract	N/A as it part of a PFI contract
19	What is the Contract Length?	25 years	25 years	30 years	30 years
20	When does the contract expire?	2042	2028	2032	2033
21	Is there an option to extend and if so for how long?	CDDFT will consider its options at the appropriate time	CDDFT will consider its options at the appropriate time	CDDFT will consider its options at the appropriate time	CDDFT will consider its options at the appropriate time
22	What is the annual turnover per annum for	£1,351,614.89	*	*	*

No	Question	Response			
		DMH	UHND	BAH	CLS
	patient meals feeding?				
23	At the last tender which suppliers applied for inclusion on the patient feeding contract? Of these, which were successful at the PQQ & ITT stages?	N/A	N/A	N/A	N/A
24	Has a decision been made yet on whether the patient meals feeding contract is being extended or renewed?	No - CDDFT will consider its options at the appropriate time	No - CDDFT will consider its options at the appropriate time	No - CDDFT will consider its options at the appropriate time	No - CDDFT will consider its options at the appropriate time
25	How many beds are there in the hospital?	387	430	98	19
26	How many staff work in each hospital? * These are Non-Exec, Fixed-Term, Locum & Permanent Staff. Bases;	2414	2313	654	248

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The provision of patient meals are part of an overall contract with a range of non-clinical services therefore the specific annual turnover figure is considered to be commercially sensitive and therefore any request for details of the financial value of the contract is considered to be outside the scope of the Freedom of Information Act under Section 43.