

Executive Corridor
Darlington Memorial Hospital
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Darlington
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Foundation Trust Office: 01325 74 3625
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Request for Information Reference: 07.19.42

Direct line: 01325 743700
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Email only

9 August 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 18 July 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the order communication/ results reporting systems. Specifically you requested information as follows:

Under the Freedom of information please could I request the following information regarding the Trusts Order Communication System and results reporting solution:

1. *What is the name of your Order Communications system?*

Answer: ICE

2. *The name of the supplier*

Answer: CliniSys

3. *What is the solution's contract end date?*

Answer: April 2020

4. *Is the Trust planning to go out to procurement within the next 6 months for a new order communications and results reporting solution?*

Answer: No

5. *If the Trust is planning to go out to procurement, which framework does it plan to use?*

Answer: N/A

6. Which of the following clinical departments within the Trust currently use an order communications and results reporting solution?

- Endocrinology - Yes
- Ophthalmology - No
- Audiology - No
- Urology - Yes
- Dermatology - No
- Oncology - Yes
- Pulmonology - Yes

7. Which of these departments' systems are currently integrated with the order communications and results reporting solution?

Answer: N/A

8. Does the Trust extend their order communications and results reporting services to GP Practices?

Answer: Yes

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office



County Durham
and Darlington
NHS Foundation Trust

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer