

Question	Sub Question	Data/ Answer	Notes
Total Hospital Samples/ yr	Blood Transfusion	102044	Total samples for Hospital only (not GP)
	Haematology	675682	Note – this is number of tests 2017/18 data
	Clinical Biochemistry	4308224	
	Immunology	122627	
	Cytology	1941	
Total GP Samples/ yr	Blood Transfusion	309	Total samples just for GP Surgeries
	Haematology	429050	
	Clinical Biochemistry	5228329	
	Immunology	147935	
	Cytology	31072	
Hospital Errors Recorded/ yr	Wrong Blood in Tube	8	Errors recorded for Hospital Samples (Exact figures or %) Note 2018 data for transfusion samples only, unable to breakdown data for hospital/ GP
	Rejection rates	7%	Transfusion only data, unable to identify other disciplines rates within reasonable timeframe
	Spoilt due to delay - coagulation	Unable to identify	
	Lost in transport	Unable to identify	
GP Errors Recorded/ yr	Wrong Blood in Tube	See above	Errors recorded for GP Samples (Exact figures or %)
	Rejection rates	8%	Transfusion only data, unable to identify other disciplines rates within reasonable timeframe
	Spoilt due to delay - coagulation	Unable to identify	
	Lost in transport	Unable to identify	
Lab Re-Labeling of Tube	Avg Time to re-label Tube	30seconds	Time to re-label a tube before loading on to rack for Analyser
	Job Title and Salary Band/ Grade of Re- Labeller	Band 2/ band 3	Who is performing the re-labelling of the Tube?
Estimated Costs	Rejected Sample	£n/a	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample.
	Wrong Blood in Tube	£n/a	Do you have a financial figure you use to estimate the cost of a

			rejected sample – this includes the re-taking of the sample. MSoft estimate this to be ~£16.50/ sample.
	Sample Stationary/ yr (Card in the bag)	£60322.50	How much does the Trust spend on the sample cards each year? UHS estimate 3.6p per card in the bag and they use more than 1 million cards per year. For all request forms, bags and referral request forms. Total used 2.35million per year
Medical Laboratory Assistants	How many Medical Laboratory Assistants work in the Lab	13.4WTE band 3 11.53 WTE band 2	In blood sciences
	How much of their day is spent Labelling & Re-labelling samples	30%	An hour each day, 4 hours a day, couple of days a week, 50% of their day/week