

Executive Corridor
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX
Switchboard Tel: 01325 38 0100
Foundation Trust Office: 01325 74 3625
Corporate Records Office: 01325 74 3700

Request for Information Reference: 08.19.06

Direct line: 01325 743700
Email: cdda-tr.cddftfoi@nhs.net

Email only

16 August 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 2nd August 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the car parking. Specifically you requested information as follows:

County Durham and Darlington NHS Foundation Trust replies:

The Trust provide car parking services at four main hospital sites which are as follows:

- Darlington Memorial Hospital (DMH)
- University Hospital of North Durham (UHND)*
- Bishop Auckland Hospital (BAH)*
- Chester le Street Hospital (CLS)*

All sites with the exception of Darlington Memorial Hospital are private finance initiative (PFI) sites and as such are managed by the respective service provider as part of their overarching concession agreement. The information provided within this response relates to DMH only in questions 3, 4 and 5.

1. Does your hospital charge for parking?

Answer: Yes

2. How many car parks does your trust have? How many spaces overall are there?

Answer:

5 Car Parks

2528 Spaces

3. What system do you use for cashless (pay by phone) parking and when does the current contract end?

Answer: No system currently installed

4. What software do you use for Fixed Penalty Notice enforcement (FPN issue and processing) and when does the current contract end?

Answer: Manual system currently in place

5. What software do you use to issue parking permits and season tickets and when does the current contract end?

Answer: Backtraq – rolling contract.

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:



County Durham
and Darlington
NHS Foundation Trust

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer