

Executive Corridor
 Darlington Memorial Hospital
 Hollyhurst Road
 Darlington
 DL3 6HX
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 Foundation Trust Office: 01325 74 3625
 Corporate Records Office: 01325 74 3700

Request for Information Reference: 09.19.47

Direct line: 01325 743700
 Email: cdda-tr.cddftfoi@nhs.net

Email only

14 October 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 19 September 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding free parking drop-off zones. Specifically you requested information as follows:

I'd like to make a request under the Freedom of Information Act about parking charges at hospitals run by your Trust.

Do the hospitals have any free parking drop-off zones, for example if someone is dropping a patient off at an appointment? Are there any rules around using these drop-off zones (for example, is there a maximum time drivers are able to wait, or is it only for patients with blue badges etc)?

If there are no free drop-off zones (or their use is restricted), what would be the cost to park in each hospital's car park for 15 minutes in order to drop off a patient?

County Durham and Darlington NHS Foundation Trust replies:

Hospital Site	Drop-Off Bays	Maximum Time Period	Comments
Bishop Auckland Hospital	Yes	20 minutes free, no restrictions on users	
Chester le Street Hospital	No	Not Applicable	Users generally access the area adjacent to the main entrance for short periods to allow time to drop-off/collect passengers then move their vehicle.

Darlington Memorial Hospital	Yes	20 minutes free, no restrictions on users	
University Hospital of North Durham	Yes	20 minutes free, no restrictions on users	

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington, DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire, SK9 5AF

Telephone: 0303 123 1113
Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer