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Darlington
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Request for Information Reference: 10.19.46

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Email only

6th November 2019

Freedom of Information Act 2000 – Request for Information

Thank you for your request for information received on 24 October 2019 in relation to the County Durham and Darlington NHS Foundation Trust (Trust). We are dealing with your request under the provisions of the Freedom of Information Act 2000.

You requested information regarding the task management system. Specifically you requested information as follows:

I would like to make a Freedom of information request to your Trust. We are looking to understand levels of digital maturity across the NHS with respect to managing and analysing day to day tasks. Please provide answers to the following questions:

- 1. Has your Trust implemented (or is about to implement) a task management system? (if not, please skip to the end)***

Answer: Not specifically, this is part of a larger system.

- 2. What is the name of the system / was this built in house?***

Answer: Nerve centre

- 3. When was / will the system be implemented?***

Answer: 2014

- 4. Does this system capture: ward round / day-time patient tasks; hospital-at-night tasks; board round tasks; other (please specify); or a combination (please specify)***

Answer: Hospital and night, day time tasks eg Sepsis, News etc.

5. Is the system used by: Doctors, Nurses, both, or other (please specify)

Answer: Doctors and Nurses.

6. If available, what is the utilisation rate (this can be estimated, rather than exact) of the system?

Expressed as a percentage, where 100% is where the system is used at least once every day or every Monday-Friday (please specify) to capture data on every in-patient, and 50% would be used every day to capture tasks for half of your patient OR used every other day to capture tasks for half of your patients. Alternatively – if utilisation figures are available, but otherwise defined, please supply the figures which you have, and the definition of utilisation used.

Answer: 50% estimated.

6. Does the system offer any presentation of the data captured? e.g. an analysis dashboard

Answer: Yes

a. If so, what data is presented on this dashboard?

Answer: None at present

7. What is the cost (including any ongoing costs) to implement the system?

Answer: N/A Part of a much larger set of functions provided by the system.

8. If a contract is in place with a supplier for a task management system then:

a. What is the total value of this contract?

Answer; N/A Part of a much larger set of functions provided by the system.

b. How long was the total contract for?

Answer: 8 years

In line with the Information Commissioner's directive on the disclosure of information under the Freedom of Information Act 2000 your request will form part of our



County Durham
and Darlington

NHS Foundation Trust

disclosure log. Therefore, a version of our response which will protect your anonymity will be posted on the County Durham and Darlington NHS Foundation Trust website.

If you have any queries or wish to discuss the information supplied, please do not hesitate to contact me on the above telephone number or at the above address.

If you are unhappy with the way your request for information has been handled, you can request a review by writing to:

The Chief Executive
County Durham & Darlington NHS Foundation Trust
Darlington Memorial Hospital
Hollyhurst Road
Darlington
DL3 6HX

If, you remain dissatisfied with the handling of your request or complaint, you have a right to appeal to the Information Commissioner at:

The Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Telephone: 0303 123 1113

Website: www.ico.gov.uk.

There is no charge for making an appeal.

Yours sincerely

Joanna Tyrrell
Freedom of Information Officer